

Facilitating Open Account - Receivables Finance



Annual Review 2017

FCI is the Global Representative Body for Factoring and Financing of Open Account Domestic and International Trade Receivables. With close to 400 member companies in approximately 90 countries FCI offers a unique network for cooperation in cross-border factoring.

FCI is building bridges:

- To global business opportunities
- To new markets
- To new partnerships
- To innovative products and services
- To know-how and leading expertise

# Annual Review 2017

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# Welcome

# Letter by Çagatay Baydar, FCI Chairman

FCI has become the Voice of the global open account receivables finance association and network in the world today. The past 49 years of FCI's existence have seen a phenomenal growth as the world economy and global trade have prospered. However, we are certainly at a cross roads, as 2016 was a year which showed no growth in the global factoring statistics, after growing nearly 10% p.a. the past 20 years. What has caused this slowdown? In part this results from the reduction in global trade. For the first time in decades, the growth of cross-border trade was slower than global GDP growth. Many of our largest markets experienced quite challenging economic and political periods, especially in Asia. In fact, the Asian region declined by nearly 15% last year, due to the slowdown in China. And the rise in protectionism hasn't helped matters. But even so, all other regions of the world grew nicely, including Europe (nearly 3%), Americas (nearly 10%) and Africa (nearly 48%). And for 2017, the good news is that the global factoring industry continues to persevere, as cross-border activity is up with nearly 6% in the 102017.

The Union between FCI and IFG was completed last year, and we entered 2016 as one institution, under the banner of FCI. We were able to incorporate all of the good DNA and best

Jacques Cartier Bridge, Montreal, Quebec Province, Canada





practices from IFG, including the addition of over 100 additional members and 12 new markets. And with the Union, we now have close to 400 members located in approximately 90 countries. The Union has received strong reviews by the outside world, with members, external stakeholders, the development banks, and other quasi-governmental organisations all taking notice of this rising organisation. It raised the profile of FCI as the voice for the global Receivables Finance Industry and positioned FCI as a visible force to be taken seriously regarding open account trade finance. We created a sound organisational structure, more professional, and with resources to support the needs of our members in all corners of the world.

FCI's voice was heard more loudly and professionally than at any time in our history. If people did not know who FCI was yesterday, they certainly know who FCI is today. Working with the help of Bloom and working alongside our Marketing Committee and Head of Marketing, we helped raise FCI's brand awareness globally. Even with the evolution of the Union, we held two major promotion conferences in Ulaanbaatar, Mongolia (where we added 3 new members) and Ho Chi Minh City, Vietnam (where we added 1 new member). We also organised an event in Dubai, our first major regional conference in the Middle East, and, FCI also organised a small workshop in Istanbul, Turkey, to promote the Union but also to update members on FCI's developments (which led to two new memberships). We also organised a promotion conference in Buenos Aires, Argentina alongside the FELABAN meeting, the largest gathering of trade finance bankers in Latin America, to promote FCI but to also encourage attendance at our annual meeting in Lima in June 2017. You will continue to see FCI raise the flag and plant the seeds in the emerging markets to develop the service or to expand the offering. And with the support of our regional directors, we will continue to support the development of factoring in numerous emerging markets. While aligning our activities with the support of the regional development banks and IFC/World Bank, we increase the penetration rate of our events significantly.

FCI held its 48th Annual Meeting in Cape Town, South Africa in October 2016. FCI organised the largest gathering of executives in our history, and our first annual meeting on African soil. President FW de Klerk, Nobel prize winner alongside Nelson Mandela, was the best keynote speaker in the history of our annual meetings. The meetings were appreciated by the members. The rollout of the SCF project and the branding project were also well received. We had very strong feedback from almost every attendee. FCI launched a number of projects in the area of advocacy in 2016, which can be summarised below:

- 1 Credit insurance: FCI had organised the first meeting between the credit insurance industry in September 2016 which led to a rather high profile 2nd meeting in March 2017, which could have a positive effect on the industry from the standpoint of Basel treatment of non-recourse factoring backed by credit insurance, along with many other initiatives including education, promotion, and advocacy (creation of a joint report on open account trade finance)
- 2 WTO report: FCI worked closely with Marc Auboin, Economic Counsellor, WTO to create a report on the benefits of factoring for SMEs and its multiplier effect on the growth of trade. The report resulted in enhanced attention by regulators and policy makers about the ties between factoring and its strategic placement with SMEs, the drivers of trade and employment around the world.
- 3 The Secretary General attended the WTO High-Level Expert Group on Trade Finance meeting last year, bringing together the leaders in Trade Finance, to discuss issues of importance regarding policy in trade finance. We brought forward issues impacting the industry like the actions taken under the CRR regarding the positive derogation under the LCR, and soon to be released NSFR for the factoring industry, creeping regulations regarding KYCC, increased compliance, and other important barriers to growth. The concept of the development of a Receivables Registry, similar to the Trade Finance registry was discussed as an area the WTO would support FCI in developing in 2017.
- 4 Introduction of the Islamic Development Bank: We had met the head of trade finance for the Islamic Development Bank (IDB) at the WTO conference on Exporters on Trade Finance Committee in Geneva last year, which led to further talks about the development of a sharia compliant GRIF, and hence FCI has established a working group together with the IDB on this Islamic factoring project, along with developing deeper ties in the Middle East region.

Advocacy is extremely important to the industry, and its economic benefits to members, but in the end it will not encourage most members to remain a member in FCI, with few exceptions, and it will certainly not be the primary reason for factoring companies to join FCI in the future. The network is the glue that binds the members together, and continuous improvement in the trading network must remain a key priority for FCI into the future.

So what is next for FCI? We have a number of initiatives in the pipeline that we hope to finalise in the coming years ahead including:

- FCl's 50th anniversary 10-15 June 2018: FCl will re-publish and distribute to our members the book on the history of the factoring industry written by our founding father, Mr. Claes Olof Livijn.
- Invest in education: We will establish a program to provide factoring education with a major Chinese university. We will continue to provide the COFIT program together with the Afreximbank for students in Africa. And after doubling the number of students enrolled in the FCI online courses, we anticipate continued growth, especially as we roll out our foundation course in Chinese, Spanish, French and Russian languages.
- Increase the level of thought leadership: you will see more in depth articles, speeches during our annual meetings and analysis from FCI on such topics as the impact of prudential risk, legal impediments, and innovation. And you will see us aligned with other thought leaders in global trade finance.
- Increase awareness in compliance: FCI will roll out a new compliance charter, which will guide FCI's members to ensure they meet certain minimum standards.
- Expand FCI's capabilities further into the **supply chain finance**.
- URIF project or minimum GRIF endorsement? FCI has been in talks with the ICC for a number of years to develop a joint set of rules for the industry. The ICC has given its initial agreement to approve a full endorsement of the GRIF. There will be on-going discussions about the idea to create the Uniform Rules for International Factoring (URIF) which could take a number of years to complete.

So many challenges with advocacy, partnership, education... ahead as you have seen. The coming years will be very interesting for the Receivables Finance Industry and I am very confident with recent developments. The start of 2017 saw very positive signs and I hope that the seeds planted will go on flourishing.



# Introduction

# By Peter Mulroy, FCI Secretary General

FCI has evolved into one of the most unique associations in the field of open account trade finance as it has helped propel the factoring industry globally to new heights. When FCI was founded in 1968, its mandate was to promote the growth of factoring around the world, develop uniform factoring techniques and best practices for cross-border business and help solve the legal, regulatory and technical issues arising in international factoring transactions. As a result of the many investments FCI and its members have made over the years, factoring has grown into one of the most sought after financial services today. The industry registered over EUR 2.35 trillion in volume in 2016, and for the past 20 years has grown over 9 percent per annum on a CAGR basis. This is in part stemming from the many seeds that FCI has planted globally, especially in such developing markets in greater China, Eastern Europe, South and Southeast Asia, MENA and Latin America regions.

As a result, the seeds were sewn for the eventual union between the two largest trade associations, International Factors Group (IFG) and FCI. Both councils approved the Union and on 1st January 2016, the two organisations became one, under the banner of FCI, but bringing in the DNA and best of both worlds, to form the largest non-profit association dedicated to the growth and interests of the receivables finance industry today. We are already seeing the benefits of the Union, from a reduction in redundant costs, increased resources that



can better tackle the needs of the industry, and together a vast increase in our country demographic and membership, increasing from 73 to approximately 90 countries and from 275 members to close to 400 members today. Our combination allows FCI to focus on continuing to expand into new markets and add new members and business to the chain. In fact just in 2016 alone, FCI added 8 new countries, the most in any single year. But it also allows us to commit more resources to raise awareness of the many benefits that factoring affords, especially from the perspective of regulators and policy makers, that the industry represents the safest and most secure means of financing businesses today, with a very low historical default rate and an industry that caters to the financing of small to medium enterprises (SMEs). FCI's aim is to translate this reality into capital reduction benefits for the industry and to cut through the red tape that some regulations and their unintended consequences have on our industry. As a result of the Union, FCI has more resources to help educate on the importance that factoring plays, especially during times of economic turbulence.

FCI provides four primary pillars of services to our members: cross-border factoring platform to reduce risk and generate business, education to support the healthy growth of our members, advocacy to raise awareness of the benefits of factoring, and networking of our members at events organised

George Washington Bridge, Hudson River, New York, USA.



by FCI. FCI is a business network first, by providing our members a global framework to conduct cross-border factoring business using a correspondent platform. The General Rules of International Factoring (GRIF) form the legal basis under which nearly all cross-border transactions are conducted. FCI also uses a global correspondent factoring system called edifactoring.com, which similar to SWIFT is a messaging system whereby members can exchange data on a secure network, by issuing factor guarantees, remitting invoice data, dispute notices, and payment messages. FCI requires all members to follow certain standards, including the requirement to enroll their employees in various e-learning courses and attend physical seminars, and to follow the FCI Constitution. FCI also has a dispute resolution mechanism under the FCI Rules of Arbitration, whereby members can resolve their differences.

FCI has a unique advantage as our members are our ambassadors for factoring and receivables finance around the world. FCI has educated nearly 10,000 students coming from these 400 members over the past decade, all under FCI's proprietary education system, so they all are speaking from the same book, and can provide factoring services to SMEs and large corporates alike, whether they are based in a developing or developed market. In fact, FCI wants to build an even larger network of high quality banks and privately held companies dedicated to the growth of factoring and receivables finance around the world. We can easily see FCI having more than 600 members in over 100 countries in the next five years. This gives us a stronger platform for growth, a focus on providing state of the art education, advocacy, and to tell the story that cross-border factoring is the fastest growth engine in trade finance over the past decade. We also want to inform those thinking of joining FCI that everyone who participates benefits. The network aspect of FCI is important, as it provides an economic means to generate business, but also supports their client's cross-border needs by accessing a global network. FCI encourages our members to capitalise on the 50 years of learning and education that FCI possesses and to follow the lessons that our experience dictates to ensure a strong, prudent path to a healthy and long lasting business model.

There are many opportunities and challenges facing the industry today in part due to the rise in technological disruptions like Fintechs, which have the ability to seamlessly fund SMEs via an electronic format. Blockchain and distributed ledger technology have the opportunity to help speed up the flow of capital and enhance the speed and efficiency in trade finance. The trend of e-invoicing continues to gain steam. Today approximately 10% of all invoicing is done on an electronic basis. However, with the evolution in e-commerce increasing, and the deployment of government initiatives to require most businesses to operate in an e-commerce environment, especially for government procurement purposes, by issuing electronic invoices, we anticipate this will be a significant game changer for the industry. FCI members are investigating the opportunity to invest in payables finance/ reverse factoring programs. In fact, FCI is looking into these new technologies to help support our members including the investment in our own SCF programs, ultimately allowing our members to access an operating platform to on-board both anchor buyers and their domestic and international suppliers, but also providing the use of export factors around the world to support this effort, by educating the supplier on the benefits of SCF, signing a local factoring contract with the supplier, proving KYC/AML guidance, and potentially financing the confirmed receivables.

And although more regulations will certainly impact the factoring industry, FCI will need to ensure that the interests of our stakeholders are protected, by lobbying to convince regulators and others that factoring should be given the recognition it deserves as an asset class, with the objective of ultimately lowering the capital required by factoring companies to set aside against their exposures. FCI has been the undisputed leader in providing factoring data for decades, and has a strong reputation for the quality of its data. Obtaining loss data from factoring companies from around the world will be quite challenging, however we believe it is in the economic interest of our members to do so. Hence, and with the support of our partners the ICC and WTO, we anticipate we will be able to achieve this objective in the near term.

In 2018, FCI will celebrate its 50th anniversary milestone, after that very first formal annual meeting in Stockholm in 1968. But in fact, the seeds were planted four years earlier in 1964, when a predecessor of Factors Chain International was established, as a result of visionary leaders from Svenska Handelsbanken in Sweden and Shield Factors in the UK. Since those early pioneering days, FCI has achieved incredible success and has resulted in the expansion of receivables finance from just a handful of countries to supporting its growth in almost 90 countries today. With the advent of globalisation starting in earnest in the late 1990s, the push to offer open account terms on a global scale, the positive impact that the factoring industry played during the financial crisis starting in 2008, the lower capital reserve requirements that factoring benefits from, and coupled with the union between the two largest chains, FCI has evolved into the undisputed leader in open account receivables finance and factoring services throughout the world today.



# FCI Vision Statement & Mission Statement

# **FCI Vision Statement**

FCI's Vision is to be the Global Association for the Open Account Receivables Finance Industry.

# **FCI Mission Statement**

Receivables Finance is the core focus of the association and includes Factoring, Invoice Discounting and other Supply Chain Finance solutions.

# FCI is the Global Voice for Open Account Receivables Finance:

- FCI facilitates and promotes International Factoring through a Correspondent Factoring platform.
- FCI actively supports the growth of the Industry and works jointly with policy makers and stakeholders worldwide
- FCI promotes best Industry practices through education
- FCI publishes Information & Statistics about the Industry
- FCI endorses financial stability, the prevention of financial crime and respect for regulatory compliance and conduct

Sultan Abdul Halim Mu'adzam Shah Bridge, also called the Second Penang Bridge, Penang, Malaysia.



# Roundtable: Factoring Industry Regulation and Law – The role of FCI

Legal and Regulatory supervision of our Industry is not always consistent on a regional let alone global basis. John Brehcist, FCI Advocacy Director asks a panel of prominent Industry players for their thoughts on the issues that this raises, and importantly the implications for FCI. The group explore the opportunities and challenges for the Industry which are created or affected by the various legal and regulatory regimes, and consider whether there is a need/opportunity/benefit for a clear identity and separate treatment for an industry that finances the real economy at low risk for the financial institution.

John Brehcist (JB): In around two thirds of countries globally, factoring is a regulated activity; do you see this is an advantage, a challenge or a simple fact of life?

Andrés Arredondo (AA): We believe that regulation is an advantage as the rules guide the business and ensure the players operate correctly within the same framework.

**Patrick de Villepin** (PDV): Regulation is an advantage when it is monitored and harmonised with the same principles and constraints everywhere. If it's not, it's an open door to unfair competition.

Worldwide, regulation is, or is applied very differently from one country/continent to another. Within the EU, ECB regulation is doubled up by national regulation and practically, you can find many differences from country to country.

Stuart Brister (SB): Factoring in the USA is not a separately regulated industry. Factoring conducted by bank-owned operations is subject to banking industry regulations and non bank-owned factors are unregulated. There are advantages to both structures: the banks benefit from lower costs of funds and perceived government support, the independents from much more flexibility and far less oversight/ red tape. I don't see either condition changing, although at some point the non-regulated factoring activities may draw the interest of the regulators trying to manage the "shadow banking" industry.

Joachim Secker (JS): It is a little of everything. An advantage, because it sets standards you have to cope with and, if we want to be recognised as a serious industry, that helps. It is a challenge as we have not a bank mindset, but one of traders who understand the flow of goods and money. It is a fact of life, as the political climate clearly speaks for more rather than less regulation.

**Ilyas Khan** (IK): We see factoring regulation as an advantage and beneficial to developing the market. A legal framework sets the minimum standards of the Industry, controls conduct and behaviour of all parties, opens up the financing for SMEs, provides transparency and makes trade easier for all parties, reduces the possible disputes and gives confidence in the industry and products.

# JB: Around one third of countries have a specific factoring law. Is this of benefit or not material to developing the market? How do we share best practice?

**AA**: In our country it is partially regulated, especially for the banking industry and through a set of rules from the Peruvian Superintendency of Banking and Insurance. So in this market there are other players as companies and entities which are not supervised by this authority – and they do not follow the same rules.

PDV: In France, there isn't any factoring law and I don't believe we need one to guide or develop the business. Adding regulation & law as in Italy and Germany would generate useless constraints. In France, factoring companies are financial institutions or assimilated in banks and are known as "établissement de crédit spécialisé" (ECS) if they need to have their own EU Passport or to benefit from direct refinancing by the ECB. Most of the French factors are ECSs and are considered to have deposits and accordingly contribute to a deposit guarantee fund. Such a constraint costs them a lot and so they are seeking derogation to avoid such a huge contribution in the future. If they fail, most French factors will suffer compared with European competitors.

**SB**: Factoring activities in the USA are generally covered by the same laws that apply to all asset-secured lending activities and are subject to the UCC. I believe it is one of the reasons the factoring business in many respects looks a lot like the ABL industry. On a positive note, the laws regarding secured lending had been tested through time and are generally reliable and predictable. Having the laws tied to secured lending in general makes it easy for non-bank and non-traditional competitors to compete in the market.

**JS**: Germany has none, but I would be happy if we had one. However, the business is regulated (so called light for non-bank factors) and licensed since 2009. The sharing of best practice is one of the tasks of our new body, FCI.

IK: There is no specific factoring law in Singapore. But financial institutions in Singapore are highly regulated. All the factoring companies are properly licensed and regulated. Looking at Asia, most countries have factoring regulations e.g. India, China, Hong Kong, Taiwan, Korea etc.

# JB: Does the Industry have a coherent voice towards international prudential regulation? Is it an issue? Does it need one? Is there sufficient appetite to seek to achieve this?

**PDV**: The Industry does not have a coherent voice towards international prudential regulation. Within the EU, players don't always share the same interests: within EUF, British, French, German or Italian factors often disagree on principles or target (Anacredit recently) even if they sometimes reach consensus on important key issues (KYC for debtors in 2015/2016 required by Italian regulator). BREXIT won't help in that respect to find alignment and compromise.

**AA**: In our opinion, it would be better if we had an international framework for this business through working with a recognised international authority, such as the ICC.

**SB**: I don't see any specific energy around international factoring issues and the need to unify for specific legislative or regulatory reform/addition. In general, the US secured lending industry does work with the CFA and some of the regulatory bodies to ensure international trading laws are predictable, reasonable, and enforceable. I believe working with the ICC and similar bodies to codify and unify the laws would be beneficial for many of the various trade tools and products offered by banks to their internationally-minded clients.

**JS**: Unfortunately it has not had one so far, but would need it. In my eyes, it's one of the most important "must haves" for the future. IK: We see the needs of having an international prudential regulation for factoring. A unified and standard rule across the globe will make factoring easier, faster and more accessible for all parties. It will also add comfort to seller/buyer/factor to enter into new markets, which will further promote factoring business.

There might be challenges of having such international regulation. For example, recognition of cross-border regulations is difficult when countries are at different stages of development and adopting different law systems. And it might be difficult to get consensus on the treatment of topics like Bans on Assignment, validity of payment to sellers etc.

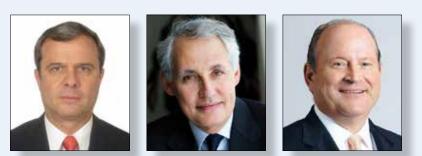
# JB: Is it realistic to seek a separate treatment specifically for factoring when generally the overwhelming majority of the industry is bank owned and operated?

**AA**: This is not a simple product and its payments under FCI are also subject to the buyer's decision not to raise a dispute and order the payment of the invoice. But, there are countries, (like mine) where factoring is done under non-recourse basis. Therefore, we think it is realistic to seek a separate international treatment specifically for international factoring.

**PDV**: Yes, it is not only realistic but also mandatory because factoring is a short term business, committed to the real economy and at the same time pretty much secured. The specificities of our industry have to be better recognised, mainly for liquidity (for instance, NSFR calculation for a factoring company consolidated within a Bank to be confirmed) and solvency purposes (in particular, risk weighted assets associated to our activity are disproportionate compared to our low cost of risk).

SB: In the USA most factors are not bank owned. There is perhaps a half dozen bank-owned operations and a couple of thousand non-bank owned factors. However by volume, the banks control approximately 80% of the \$100Bn industry here. I believe it likely the regulations and laws will remain the same for the bank-owned operations but I also believe the

From left to right: Andrés Arredondo Patrick de Villepin Stuart Brister



Government will continue to monitor (and encroach) on the unregulated operators in the future. I don't see the need for factoring-industry specific treatment in terms of regulations and laws.

**JS**: Yes; look at the recent terrible case study on Factoring from the ECB created for the ANA-Credit proposals. Being bank owned should not make a difference in this respect.

# JB: How should we co-operate to communicate the need for regulatory or legal change? Can this be done on a global basis or does it need to be regional?

**AA**: Quite simply, it should be on a global basis.

**SB**: I would love to see it be on a global basis rather than regional. It is very important for the laws to be uniform and well understood. We are seeking regulations which are fair, reasonable, predictable, and enforceable. I think enlisting the assistance of ICC to codify, simplify and enact these regulations in critical. I would hope that getting the ICC endorsement at a global level will "trickle downhill" and satisfy the needs of the regional and local regulatory bodies.

**JS**: The "how" is a challenging task for FCI going forward. Global is difficult, but there should be coordination between the various poles.

PDV: Cooperation is mandatory and should be organised on a regional basis, with a global coordination undertaken through FCI. In Europe and especially in the EU, there is a specific need for a better alignment between countries and factoring companies. In that perspective, the EU Federation should be reinforced in its governance (entry of Top European players in the board), its budget and means of action. Forums of alignment on major topics should be organised in order to be more efficient and to avoid major disagreements and conflict of interests between members, especially in the BREXIT environment. If such a work is not done in the short term, the lobbying arm of factoring in Europe may struggle to maintain its roles & unity.

# JB: What's the role of FCI in all this? What does it need to do?

**PDV**: FCI should have a global role of coordination and alignment in order to ensure that any regional regulation or legal framework is sufficiently coherent and harmonised to avoid unfair competition. Common rules should prevail in order to keep the game open and acceptable for everyone. Annual meetings could play such a role in the future, notably in respect to compliance rules.

IK: FCI as an international organisation of factoring industry shall take up the responsibility of setting up a minimum regulatory / legal requirement agreed by all the members. This should be done on a global basis unless it's a regionally specific issue.

**AA**: FCI should promote international standardisation of international rules as was done years ago for trade finance through the ICC. FCI should convince all its members of the importance of this standardisation of rules and continue working with the ICC as our industry evolves.

**SB**: Work with the FCI partners to make sure we are all on the same page and cooperate with ICC to write and enact these policies on a global basis to ensure uniformity and consistency.

**JS**: In my view, FCI has to become the voice of the industry; that was one of the reasons to merge with IFG. A role only as marketplace for IM/Export and education is clearly not enough.

JB: Thank you all for these insights; there's clearly much to be done to harmonise our approaches as the industry develops and evolves. Your observations make it clear there's a key role for FCI in acting as a voice and leader of the Industry in addressing these issues of strategic change.

From left to right: Joachim Secker Ilyas Khan John Brehcist







# EMEA region – the EU continues to show the way



By Erik Timmermans, FCI Deputy Secretary General, in charge of membership and stakeholders development in Europe, Middle East and Africa

# 1 European Union

The 28 EU countries realised in 2016 a total factoring turnover of EUR 1,501 billion which represents an impressive share of 64% of the total world factoring volume. With an annual growth percentage of 6.06% in 2016 and a penetration ratio (factoring turnover related to GDP) of 10.13%, the EU performed much better than the total of world factoring. The growth of 6.06% is even more impressive when one takes into account that the biggest EU market, the UK, showed a decrease in turnover of -13%, expressed in EUR (the real turnover in GBP increased with 1.25%). The most important markets in the EU are UK (EUR 327 billion), France (EUR 268 billion), Germany (EUR 219 billion), Italy (EUR 209 billion) and Spain (EUR 131 billion).

FCI is very well represented in the EU with members in all EU countries, except Ireland, Latvia and Estonia.

There is a growing importance of regulation coming from different EU instances. To defend the interests of the factoring industry in the EU, FCI has an important division, steered from the Brussels office: the EUF (EU Federation for Factoring & Commercial Finance: see www.euf.eu.com). All 14 important national associations in Europe are represented in the EUF and 97% of the factoring industry is represented in the EUF, which gives full relevance to the platform when interacting with different stakeholders.

Factoring & Receivables Finance is now on the table and on the radar of the EU Parliament, the EU Commission, the EBA... which gives us a window of opportunity to increase further awareness about our Industry and about its specific benefits. The factoring industry in Europe supports SME Lending,

Zeeland Bridge, The Netherlands.

supports the real economy and therefore also employment and does this at a low financial risk for the financial system. Our recently published White paper on the factoring industry in Europe has demonstrated that the expected losses in case of factoring finance are 4 times lower than in the case of traditional non-secured Bank lending.

# 2 Central East Europe

This region consists basically of that part of Europe which was "behind the iron curtain" after World War 2. In some countries that are now part of the EU such as Poland or Croatia, factoring has reached a level of maturity with penetration rates higher than the world average. But in most countries of Central East Europe, there is still important room for development of best practices in factoring and for improvement of legal and/or regulatory environments. This is the reason FCI puts a specific focus on this region through its Central East European Chapter. FCI also cooperates with EBRD (European Bank for Reconstruction & Development) to increase awareness about factoring through regional meetings.

# 3 Africa-Middle East

Our Africa Chapter will report separately on the Africa region which offers great potential for development for FCI. In the Middle East we see an important increase of interest in factoring in many countries. During our first regional conference in Dubai in 2016, many regional banks expressed interest in developing a "Sharia Compliant framework" for international factoring. The successful deployment of such a "regional deviation" could offer important growth potential for two-factor business and additional members in the Middle East region, but also in some other African and Asian countries.



# Asia – A new normal

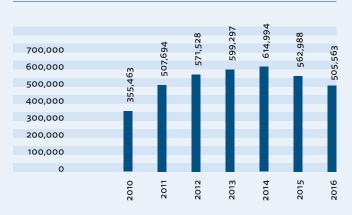
## By Lee Kheng Leong, FCI Asia Chapter Director

# Asian factoring growth takes another breather

Asian factoring volume, which declined by 8.46% in 2015, suffered another decline of 8.47% in 2016 to EUR 508 billion. This was caused mainly by China, which saw a further decline of 14.5%. Japan and Taiwan, two other major Asian countries also suffered decline in volume, albeit at a lower rate 8.7% and 10.45% respectively. Nonetheless, the growth in two other major Asian factoring countries, Hong Kong (27.7%) and Singapore (4.1%) as well as interesting growth in the emerging Asian markets Malaysia (362.7%), Thailand (20%) and Vietnam (96.4%) helped to cushion the decline somewhat.

Notwithstanding the reduction in 2016, Asia continued to be the second largest factoring region accounting for 22% of the world factoring volume. China continued to be the world's second largest factoring country after The United Kingdom.

# Asia Factoring Volume 2010 - 2016



# Factoring promotion conference

One of FCI's goals is to help members to increase their factoring business. Towards this end we have conducted factoring conferences in Bangkok and Phnom Penh on 6th and 10th February respectively. These conferences were very well attended by the exporters and have successfully generated new business for our members.

# Working with like-minded organisations

The period under review was also a busy period for FCI as it continued to work actively with the following like-minded organisations to promote awareness of factoring in this region, as well as to build alliance with the said organisations:

- CFEC
- APEC Finance minister process
- IFC

- ADB
- ICC
- Association of Commerce of India
- Indonesia Financial Services Association
- SCF Community Forum,
- Beijing/Tianjin Factoring Association.

# Asian Factoring Market composition

Factoring in Asia continued to be dominated by six countries as shown below:



# Emerging countries will fuel the growth

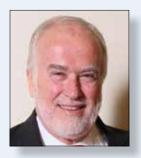
The Chinese economy is expected to grow at a new normal with a growth rate of about 6.5% for 2017. In view of this, its factoring growth rate is not expected to experience the high growth as seen in the past.

However, four South East Asian countries, (Malaysia, Indonesia, Thailand, Vietnam) and India are expected to fuel the growth of factoring in Asia as there are signs of increase in factoring activity. In South Asia, India's factoring volume will increase as the Government has allowed banks to engage in non-recourse factoring. The Indian Government has also set up a receivables platform which will increase factoring to the MSME. China, which has a similar platform, has seen increased factoring to MSMEs as well.

IFC has also been working with countries such as Vietnam, Thailand, Laos, Cambodia, Mongolia and the Philippines to introduce secured property transaction law as well as registry for movable property financing which include factoring. This will make it easier and safer for factoring companies and will consequently increase factoring in these countries. Hence despite the initial gloom brought about by the US pulling out of Trans Pacific Partnership, the China "one belt-one road" strategy, as well as the expected improvement in the law and financial infrastructure for receivable financing in many Asian countries, Asia will see a new growth in the coming years.



# Wake up Latin America!



# By Alberto Wyderka, FCI Latin America Chapter Director

I would like to start this report by quoting an illustrative paragraph from the book written by Mr. Alberto Padilla, one of the most renowned and important economic and financial journalists of the Spanish-speaking TV world of our continent: "El Continente Dormido" (The Sleeping Continent).

"In the middle of the second decade of the 21st century, while the world is talking about drones ready for home deliveries, cars with the ability to handle themselves, space tourism and the internet of things, Latin America lives at the mercy of the price of its commodities: Corn, wheat, soy, coffee, copper, petroleum. In fact, for several centuries we have depended on the same thing to survive; our continent sleeps in a slumber that rests on its natural resources and to which economic development seems to be eternally elusive. When the exploitation of raw materials no longer guarantees anything, the challenge is to quickly transform stability into growth and growth in development".

Although it is a comment that makes us think, what does it have to do with factoring and more precisely with cross-border factoring? It does. And it applies entirely to our Industry too.

After almost 50 years of the existence of FCI, our chain has 30 members in the Latin American and Caribbean Region, with around 50% having ongoing two-factor business; and this turnover represents slightly over 1% of the total two-factor turnover of FCI. It is still a virgin Region...a Sleeping Continent.

Why is that? Why is the development, the expansion of our cross-border industry at such a slow pace? And I'm focusing my question on cross-border rather than on local factoring, because in the local field, factoring has achieved – in general – greater growth; some countries like Chile, Colombia, Peru and Mexico could be considered matured markets. The development of platforms and the increasing effectiveness of the electronic invoice, has facilitated the consolidation of domestic factoring. However, cross-border is still lagging behind.

My perception is that in LA, export companies in general, and SMEs in particular, are not well served by banks. And I'm focusing on banks, because in general there are not too many factoring companies in the Region either specialised or having the will to be active in financing international trade, at least today, with the exception of companies in Chile, to some extent in Brazil and a few in some Central American Countries.

There is a shallow culture in financing open-account international sales, as opposed to a deep culture in financing

working capital. In other words, banks in general, are accustomed to and prefer providing working capital (which might end in international trade) rather than financing international sales in themselves.

This is not a play on words, it is a conceptual issue. And unfortunately, this is one of the core reasons why it is so hard to get banks into cross-border factoring. Such barriers militate against the desired expansion and penetration of our product. However, those banks willing to enlarge their services in favour of export clients, and which understand that cross-border factoring is a tool that allows them to serve exporters in general and SMEs in particular by financing their exports in open account with mitigated risk, are the ones that incorporate the service more quickly.

So, should we forget the LA Region? Absolutely not. I'm convinced and very optimistic because we are on a good path. As FCI, we are giving support with education to those members who still haven't set up the service yet, providing follow-up and "mentoring"; and by continuing the promotion of our industry and by seeding, meeting prospects, by promoting best practices among members and the prevention of financial delinquency and respect for compliance and normative behavior. All this will contribute to retain current members and to stabilise the region by providing the knowledge and showing the benefits of cross-border factoring. This will facilitate stable growth.

In addition, it should be mentioned that there is a perception in the region of a sort of reluctance or unwillingness from some members of other regions, to accept risk coverage offered by LA banks, but also in providing credit cover to them. The main reason is "compliance", which should be understood.

It is true that this year the "Panama papers affair" has raised the alarm, but this issue has mainly affected prominent persons not only from some LA countries, but also from many European and Far East countries.

All our LA member banks have their "Compliance policy" in place. Should it be reviewed by its correspondent members? Absolutely yes. But **how many of our LA members** were suspected of being involved or even facilitating corruption or money laundering? **NONE**. So where should the concern be?

Certainly, the growth of cross-border factoring in the region will also require more willingness from banks of other regions to establish a correspondent relationship, of course subject to appropriate due diligence between them.

# Africa on the Rise in 2016



# By Kanayo Awani, FCI Africa Chapter Chair, Managing Director, Intra-African Trade Initiative, African Export-Import Bank

Africa enjoyed remarkable growth in factoring volumes in 2016 to reach EUR 27.6 billion. While global volumes declined, it recorded 47.6% growth outperforming other regions such as Europe (+2.5%), Americas (+9.4%), Australia (+14.1%) and Asia (-14.9%).

Notwithstanding this boost, we note that Africa's factoring volumes are growing from a very low base and its ranking in the global business in 2016 was just 1.17%. Also, most growth resulted from a 60% rise in South Africa's volumes considered the leader in factoring in Africa representing 85% of the region's volumes. South Africa was followed by Morocco with 10%, Egypt 2% and then Kenya, Mauritius and Tunisia at 1% each of Africa's factoring volumes.

However, we remain upbeat about Africa's prospects as market information not only reveals steady growth in these six factoring markets but also in the emerging ones, notably Cameroon, Nigeria, Ghana, Gabon, Côte d'Ivoire, Botswana, Zimbabwe, Zambia, Mozambique and Senegal.

# Similar but Different Patterns Across Africa

Domestic factoring remained dominant in Africa and drove growth in 2016 but country experiences were different as some examples show below.

Domestic factoring with recourse was dominant in South Africa especially in the steel and ICT sectors and also in Tunisia where with recourse represented about 95% of total factoring volumes in the country. The main sectors were telecom, agribusiness, and food/beverages. In Egypt, the situation was similar as focus on domestic factoring was accentuated by stiff competition from banks, in international financing, offering more attractive terms to exporters to enable collection of their foreign currency export proceeds due to the challenges in the market. The most growth was recorded in retail, textiles, chemicals, processed food, ICT and packaging industries. Kenya was different as international factoring grew despite the bulk of business remaining in domestic factoring (retail). The opportunities in export factoring were tied to Agriculture/ Agri-business (flowers / fruits) driven by demand for open account products to support exports to Europe and the Middle East. For Zimbabwe, domestic factoring with recourse inevitably showed better growth prospects due to the introduction of legislative directives by the government that sought to improve the country's balance of trade by restricting imports of nonessential goods. Notably though, the outlook is positive for export oriented factoring largely due to the introduction of export incentive schemes by the government. In Cameroon

and **Senegal**, growth witnessed in domestic factoring was without recourse. In Cameroon in particular, market information suggests factoring volumes were in excess of EUR 40 million in 2016 largely shared among 6 market players and mainly in Services. **Gabon** also reported growth in both with and without recourse domestic factoring, in distribution, retail, construction and services sectors. In **Nigeria**, Factoring & Supply Chain Limited obtained its finance company license from the central bank and started factoring business. There were also significant developments in advancing the adoption of Afreximbank's Model Law by Nigerian Export Import Bank (NEXIM) working with FSS2020 and a new Nigerian Factoring Working Group.

# Support from Afreximbank

The common challenges hindering growth of factoring in the continent around the lack of product awareness, absence of reliable credit information, inadequacy of effective trade finance, the current economic difficulties and foreign currency shortages, and the weak or unavailable legal and regulatory infrastructure, remained but with improvements.

Afreximbank, continued to play leading roles in tackling some of them – finance, education and capacity building, raising awareness and advocacy. Most notably in the area of enabling legal and regulatory environment, the Bank launched a Model Law on Factoring for Africa in October on the sidelines of the FCI Annual Meeting in Cape Town, South Africa. This was preceded by targeted seminars for Regulators, Law Makers, Factors and various other stakeholders in Nigeria and Côte d'Ivoire to develop road maps and advance implementation in those jurisdictions.

On product promotion and education, in 2016 the Bank in collaboration with FCI organised a factoring promotion conference in Tanzania and undertook marketing and mobilisation campaigns in Nigeria and Côte d'Ivoire. Afreximbank also organised a factoring workshop in Mauritius in November and collaborated with the Egyptian Factoring Association (EFA) in organising and sponsoring a seminar in Egypt.

Furthermore, in December 2016, the Bank approved a new strategy for financing African Factors.

## References:

- FCI Preliminary Statistics
- Factoring Companies: Tunisie Factoring, Unifactor (Tunisia), QNB Al Ahli Factoring, Export Credit Guarantee of Egypt (Egypt), Standard Bank (South Africa), Umati Capital (Kenya), BGFI Bank (Gabon), FBC Bank (Zimbabwe), Locafrique (Senegal), BICEC-Groupe BPCE (Cameroon).



# FCI Expressed in Figures

# By Harry Biletta, FCI Planning and Development Director

The factoring volume growth during 2016 remained stable and once again the trend is practically flat.

## Total Factoring Volume 2010-2016

	2010	2011	2012	2013	2014	2015	2016	Variation
								2015/2016
World Domestic Factoring	1,402,331	1,750,899	1,779,785	1,827,680	1,857,410	1,838,366	1,868,855	1.66%
World International Factoring	245,898	264,108	352,446	402,798	490,114	529,379	507,112	-4.21%
World Total	1,648,229	2,015,007	2,132,231	2,230,478	2,347,524	2,367,745	2,375,967	0.35%

The growth of the factoring volume which had showed a constant upward trend until 2014 has apparently stopped and the 2016 figures reported indicate that the numbers differ very little from those of 2015: EUR 2,375 billion versus 2,367. The same can be said for the Domestic and International volumes which maintained their proportions of just less than 80% and just over 20%.

The breakdown by continent, the individual variation over the previous year and the share of the total can be found in the below chart which confirms the further drop in Asia where some slight improvement is being noted in the first quarter of 2017 and hopes are for a prompt recovery.

## 2016 share Continent 2015 2016 var Africa 18,721 20,393 0.86% 8.93% Africa Asia-Pacific 596,633 555,550 6.89% 23.38% Asia-Pacific Europe 1,557,052 1,592,974 2.31% 67.05% Europe Middle East 8,028 7,583 - 5.54% 0.32% Middle East North America 100,530 95,072 -5.43% 4.00% North America South America South America 86.826 104.396 20.24% 4.39% Grand Total 2,367,790 2,375,967 0.35%

The volumes of business handled by the Members of FCI followed the Industry trend in figures and this pause is mainly attributable to the decrease in factoring volumes out of Asia. The entire Asia region declined by a further 8 percent, all affected in part from the contagion effect stemming from the slowdown in China (partly neutralised by the support offered by the many commercial banks whose volumes account for over 20% of the market) and the overall effect from the slowdown continues to be felt going into 2017. Japan did not reach the 2015 volumes and nor did Taiwan; on the contrary Hong Kong, Singapore, India and Thailand showed positive variations.

In Europe, the traditional factoring countries France, Germany, Italy and Spain recorded a growth whilst Turkey stepped back with a decrease of over 10%. Russia had impressive results also considering the complicated environment and Netherlands had a remarkable growth. The UK figures are strongly influenced by the fluctuation of their currency and an adjustment had to be made to the variation to account for it.

In the Americas, the Latin block (Brazil, Chile, Mexico and Argentina) contributed to the positive end result covering the negative figure of the north American countries.

Africa continues in its slow and steady upwards trend mainly thanks to South Africa, but also with the contribution of the newer countries.

# Global Factoring Volumes by Region

in millions of Euros

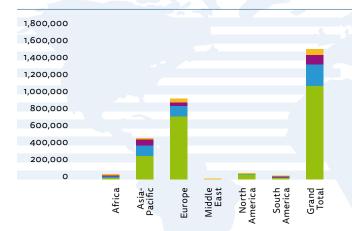
# in millions of Euros



14



# FCI Members 2016 Volume Breakdown by Continent



The breakdown by product confirmed the shares of previous year including the "with" and "without recourse" domestic factoring where we notice again a shift towards the latter.

# Accumulative FCI Factoring Turnover

in millions of Euros

	1							
	2010	2011	2012	2013	2014	2015	2016	Variation
								2015/2016
Invoice Discounting	204,527	279,113	302,030	330,518	299,930	310,313	333,544	7.49%
Recourse Factoring	234,889	267,523	306,187	339,644	356,058	301,948	236,613	- 21.64%
Non-Recourse Factoring	283,198	331,257	352,353	344,863	372,115	434,456	481,172	10.75%
Collections	23,394	26,018	27,786	31,399	40,123	57,725	47,472	- 17.76%
Total								
Domestic Factoring FCI	746,008	903,912	988,529	1,046,425	1,068,226	1,104,441	1,098,800	- 0.51%
Export Factoring	126,032	162,972	192,573	219,285	242,472	261,214	256,551	- 1.78%
Import Factoring	23,584	30,943	36,707	50,481	54,081	66,612	63,446	- 4,75%
Export Invoice Discounting	29,818	51,069	85,163	87,447	89,025	96,871	108,038	9%
Total								
International Factoring FCI	179,434	244,983	314,442	357,213	385,579	424,697	428,035	0.79%
Grand Total FCI	925,442	1,148,895	1,302,971	1,403,638	1,453,804	1,529,138	1,526,836	- 0.15%

Import

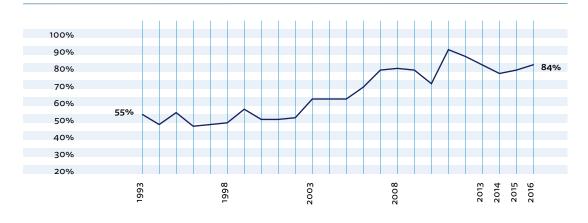
Export

Domestic

Direct Export Invoice Discounting

Figures for international factoring also show an increase in the offer of credit protection in the direct business, with a subsequent decrease of cross-border two-factor business, more noticeable in import factoring.

# FCI's Share of World International Cross-border Factoring





# Global Economic Prospects



# John Brehcist, FCI Advocacy Director, takes a look at the future for the global economy

In the last Annual Review, I shared with you my scepticism regarding the efficacy of economic forecasting and my concern that the future is essentially unknowable. That said, we know there are armies of economists and raconteurs who are required to feed the natural and necessary imperative to try to understand and plan for the future. And the depth of the challenge we face in trying to consider that which might be coming our way has again been clearly exposed over the previous twelve months.

We are all acutely aware it's been a year of quite substantial unanticipated change. The new order in the USA, with a very different feel to the presidency, is one which came against many expectations. The more assertive stance in East Asia, the changing relationship with Russia and the Middle East, particularly with Syria and Iran, as well as closer to home with Mexico, are all creating question marks on economic and social issues. The disruption in Europe caused by the Brexit decision perhaps understandably led expert bodies like the IMF to predict immediate and profoundly negative effects; yet already they have admitted that this was wrong or at least premature. But the uncertainty remains with, at the time of writing, opening skirmishes around what appear likely to be difficult and protracted discussions on trade and free movement. And in any case, irrespective of the relationship with UK, the fundamental economic issues within the European union and its concerns about financial stability still have not gone away.

China continued its path of a gradual deceleration of growth and its structural rebalancing; whilst this was foreseen as a likely outcome of the national policies being adopted, it also may be seen to lie behind the lower than anticipated volumes experienced by our Industry in this key market.

Tyne Bridge spanning the River Tyne between Newcastle upon Tyne and Gateshead, United Kingdom.



Perhaps the most concerning trend for our Industry is the developing potential for increasing protectionism that both the USA and European situations bring; the possibility of new trade barriers, higher tariffs, greater administrative burdens are all significant concerns that could directly affect our business.

Whilst it's quite true that the world never stands still, these events have meant that again we remain in an environment of high levels of political and economic uncertainty. They are drivers that create greater ambiguity and uncertainty in forecasting than might have been anticipated in what otherwise in general continues to be a period of low growth, relatively benign commodity prices and mostly low interest rates.

Last year the World Bank, OECD or IMF had been forecasting global growth in the range 2.4 – 3.2% for 2016.

As the World Bank rather coolly put it "Stalling global trade, weak investment, and heightened policy uncertainty have depressed world economic activity. Global growth is estimated to have fallen to 2.3 percent in 2016 — the weakest performance since the global financial crisis."

The OECD and IMF are more sanguine, suggesting the overall final figure would be 3.0% or 3.1%. But there nonetheless has been a general tightening in the expectations for last year from original forecasts.

Despite what broadly was a relatively anaemic performance in advanced economies, emerging and developing economies generally fared rather better with estimates of 3.4 – 4.1% growth. This disparity continued the position of 2015 and for now looks well embedded.

Last year in this article I demonstrated the very close positive correlation between rates of change in economic growth and factoring industry development; it's therefore not too surprising that initial data does not support an overall surging factoring industry performance this year. As the FCI Secretary General put it in the Press Release announcing the draft global figures: "Preliminary world factoring statistics indicate that the Industry has overall held its pace with many markets showing significant continued growth. These advances have however been offset by a continued reduction of volume from China, where the downturn has also affected international figures of trade counterparty countries such as the USA - although in this case the reduction appears to have mitigated with an increase in domestic business, at least in respect of FCI Members."

Let's look at a similar correlation to this growth/ factoring relationship which can be seen between GDP growth and long term average global trade volume growth. The following graph demonstrates the alignment which is closely similar to that demonstrated by GDP and factoring:



# Trade growth (average 5y) % vs GDP growth %

Source: OECD November 2016 Economic Outlook database / Author's own research



Of course, it seems reasonable (and perhaps indeed it might be expected) that trade and GDP would be closely associated; although I think this graph does confirm and reinforce the point quite well.

The not too controversial implication is that trade and factoring volumes (especially international) are also likely be closely associated.

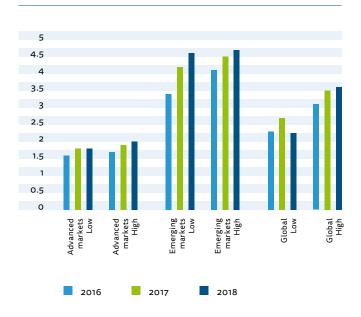
The divergence between the advanced and the developing economies reported over recent years looks set to continue. Forecasts for 2017 and 2018 all foresee a significant disparity with emerging markets strongly outperforming the established.

Estimates from the key forecast sources continue to show variation in their detail but broadly agree that there will continue to be some general weakness in prospects, with slow growth in advanced economies and a slightly firmer position in the emerging markets. All tend to believe that the overall position will slowly improve over the next two years.

From my own analysis of a selection of these published forecasts, I would propose the following ranges of expectation:

And so, reiterating the point made earlier from the assessment of the correlation between GDP and Trade, and GDP with Factoring, significant percentage growth in our Industry is more likely to be associated with the emerging economies. Given the concern that FCI members express in the FCI GIAR Survey (see report in the next article) regarding the risks of increasing protectionism, such growth cannot be taken for granted.

And in any case, such growth is not automatic; it requires awareness, understanding, a supportive legal and regulatory environment, and an informed, educated infrastructure. And as we know too well, these criteria do not as yet always exist in the emerging economies. It's clear that factoring growth is associated with GDP and trade growth; the challenge and opportunity for FCI is to help develop the opportunity through enhancing capability and capacity. The FCI pillar roles of Connect, Educate and Influence are key to achieving this.



# Low to high predictions for % GDP growth rates

http://www.worldbank.org/en/publication/global-economic-prospects

# Global Industry Activity Report for 2016

# By John Brehcist, FCI Advocacy Director

The FCI Global Industry Annual Report GIAR for 2016 continues to build upon the annual effort undertaken earlier in the year to collect data on country turnovers. The GIAR project has now been running since 2009 and provides us a unique opportunity to look at the development of the Industry through time.

What makes it different from many other surveys is that, as well as investigating the quantitative and numeric aspects of the Industry, in this project we also consider a wide range of the qualitative elements and try to assess the general sentiment of its key participants.

# **Quantitative Analysis**

Let's follow the pattern of last year's review and first look at some of the numeric information and consider the deductions we can make from this wide-ranging set of data.

At the time of writing this analysis, data collection is still not completely finalised but we do have information that relates to around 80% of the global volume of the factoring and invoice finance industry, so we can draw some reasonable conclusions, recognising that the absolute values in some categories may yet change a little. The results we have can be considered indicative of the world wide overall position.

A continuing challenge for the survey remains the fact that the capability of infrastructure in various countries to collect and analyse data varies - and so the levels of detail that individual markets are able to provide - is still highly variable. Some countries have sophisticated centralised methods for collating market information, others have little provision and we then have to rely upon the best estimates of experts within those markets.

There is still a need for better information. However, within the survey and to meet this challenge, we can use some techniques to help inform where information is either limited or it is not possible to acquire directly.

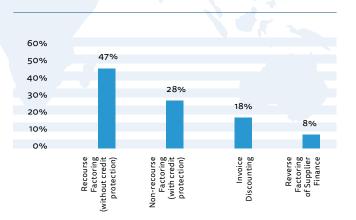
So, what does the survey tell us?

Let's look at some of this key information and how we have collated it.

# **Product Analysis**

**E**FCI

Information received indicates that the main product solutions continue to be (ranked by importance) recourse factoring, non-recourse factoring, invoice discounting and reverse factoring.



Product distribution - Market average

This chart represents the overall average distribution picture where respondents have been able to provide a breakdown of product splits; this information is not available in all countries.

The relative proportions in individual countries vary and reflect the local market conditions, as well as the legal and regulatory environments; this chart shows what the "typical" country distribution looks like.

Of course, individual countries will vary; for example, many countries do not record any reverse factoring type business, but for Spain it represents half the market; similarly, in the UK and Ireland, the single largest global factoring market, invoice discounting is 93% of the volume.

# **Domestic and International Business**

The survey also looks at the breakdown between domestic and international business. Where reported, the proportion of export factoring was given as a mean 19% of individual country turnover and import factoring 2.5% by country – so, as discussed above, a typical country would present these levels. These proportions are virtually unchanged from those reported in 2015.

# **Domestic and International Business**





# Industry dynamics

2016 GDP figures remain to be fully finalised and so it is a little premature to be able to state for sure the GDP penetration of the Industry; however, it seems unlikely that the figure of circa 3.8% measured for 2015 will be substantially different this year.

Advances against invoices were estimated to be in the order of EUR 360 billion at the end of the year - this figure is drawn from actual reported advances where they are available and from imputed average days outstanding calculations. Again, this is broadly the same as last year's figure.

Client numbers are estimated to have reached around 670k; again, this figure is derived from actual reported numbers and assumed turnover per client ratios for developing and mature markets. It has grown somewhat from the 2015 number, largely as a result of higher estimates for Brazil, China and USA.

The estimated number of debtors is around 15 million; this figure is derived from both the actual numbers reported and imputation from actual debtor number to turnover ratios. Of the estimates, this one has a higher degree of uncertainty, as debtor numbers are highly sensitive to market structure and conditions.

Employee numbers are estimated to be around 60,000. This figure is derived by looking at the actual client to staff ratios in both emerging and developed markets where known and applying these on a mean basis to the countries where staff data is not currently available.

The total number of companies active in the Industry is estimated at around 2,800. This figure is slightly higher than was reported in 2015 and reflects the inclusion this year of entrepreneurial USA factors. It is derived from actuals and turnover per client averages for developed and emerging markets.

Average turnover per client which is estimated from actual and derived figures suggest the scale remains in the order of EUR 4 million, so we clearly continue mainly to deal by number with SME business.

Asset Based Lending advances totalling around EUR 95 billion were reported from only five countries, with still far and away the largest market being the USA, representing an estimated EUR 85 billion of this total. The relatively marginal growth and increased penetration in ABL within the Industry portfolio demonstrates the challenge of expanding this type of multi asset business. The Industry continues to demonstrate a high (and possibly increasing) level of concentration. Where the figures are available, the top five concentration ratio (CR5) is 84% of the market (82% in 2015). Bank divisions represent 46%, bank owned subsidiaries 27% and Independents 11% respectively.

## **Qualitative Analysis**

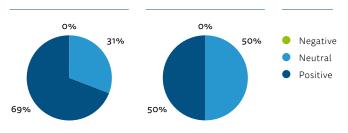
The GIAR survey is unique in providing an ongoing record and analysis of the perceptions within the Industry on a wide range of topics and trends and their potential effects on the Industry and its development. Each year we ask respondents to give their view on the status and direction of the Industry in their own country.

Let's look first at Awareness and Acceptance: The responses show that in general there remains considerable opportunity to build and develop the impact of the Industry but that there has also been a significant improvement in sentiment from last year amongst the respondents so far received (last year's sample was 42 countries, this year to date 35).



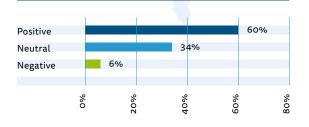
At the same time respondents also demonstrate that there is significant confidence and optimism amongst providers that the Industry has the capacity to continue to grow its role in supporting the real economy on a global scale. However, whilst this year no respondent was negative, the proportion of positive to neutral has fallen slightly, possibly indicating a slight pause in confidence about continuing demand growth. That said, the Industry retains a high level of long term confidence on the development of the Industry.

# Demand Level Outlook Development Outlook

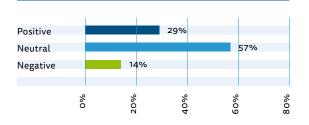


From an internal Industry perspective, the responses also suggest a confidence about turnover levels, where volumes are expected by a strong majority to grow. There has also been a general but subtle improvement in expectations regarding profitability:

# Turnover Level Outlook



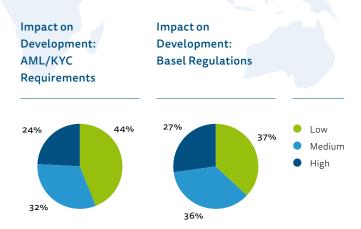
# **Profitability Level Outlook**



Risk management continues to be a key focus for providers and respondents were asked about their perceptions of risk in their markets. The responses indicate a mixed picture; an increase in confidence regarding the risks associated with the clients but also a reduction in the outlook for debtor risk.

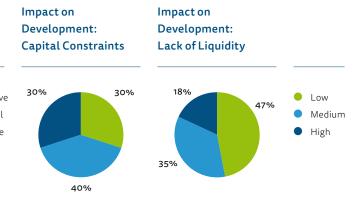


First, we looked at some perceptions regarding external regulatory requirements which can impact on business and its development.



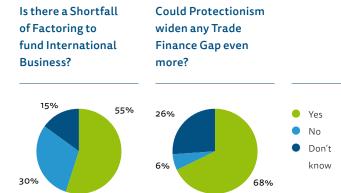
In both cases a majority feel that these control areas have a high or medium level impact on their operations. The reported impact of Basel was noticeable given that this is not strictly speaking a global regime.

Similarly, we asked respondents to consider the impact of capital constraints and access to liquidity. Perhaps reflecting the reality that the Industry is largely bank owned (as mentioned above in the concentration issue) capital constraints are perceived as a high or medium issue for a large majority, whilst liquidity access also remains a concern for a smaller majority.



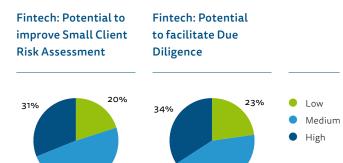
This year we have also extended the range of questions for respondents in co-operation with the Asian Development Bank. We have a common interest in looking at the impact of regulation, credit and capital issues and the role of technology in developing the Industry. Two issues that were covered appear to have some significant implications for FCI and its members in the current international trading environment.





Respondents already believe there is a shortfall of factoring to fund international business; this in itself represents an opportunity for FCI members. However, it's also clear that respondents are seriously concerned about the potential effect on trade of a rise in protectionism which, in the current political environment, looks increasingly likely.

Finally, let's look at respondents' perceptions regarding the potential impact of fintech on the industry.



43%

These distributions are very similar and appear to demonstrate that there's a considerable belief that fintech can and will be able to assist in enhancing capability in these areas – but equally there's still work to be done to actually identify how and where these advantages will lie.

# Summary

This year's GIAR again provides a centralised picture of the global factoring industry in a way which is unique and distinctive. It demonstrates some considerable similarities in the structure and delivery of the products but also highlights how parameters such as awareness and acceptance, regulation and law, penetration and prospects are not homogenous.

We are able to gain a broad picture of the Industry from the survey but it's also the case that we have to estimate and derive information as the infrastructures in many countries are not yet sufficiently developed or robust. Nonetheless the work that the survey does is important in helping us continue to develop impact and improve our ability to discuss what we do with regulators and lawmakers from an informed perspective.

For FCI, these survey results help our work with members and stakeholders through the Committees and Chapters locally and globally to enhance knowledge, opportunity and capability. They provide a real window of insight into the continuing success of the Industry.

I'd like to thank all the respondents for their sterling efforts in collating this information for their countries, and everyone who has been involved in gathering together the responses.

## Notes for page 23

49%

- (\*) Total UK figure recalculated using the growth rate in GBP volume
- (°) For the USA the figures related to the "big 9" were used as in the previous years
- (+) No feedback received used same figure as 2015
- (#) Estimate

# Note for page 24

(\*) UK - Pct variation has been corrected in order to avoid biases due to exchange rates fluctuation

# Factoring Turnover by Country in 2016

## in millions of Euros Tota

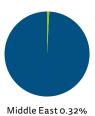
# **Total Factoring Volume**

Africa 0.86%





Europe 67.05%





North America 4.00%



South America 4.39%

Grand Total	1,868,855	507,112	2,375,967,32	8,076
South America Total	102,214	2,182	104,396	832
Peru Uruguay	1,200 75	350 9	1,550 84	8
Mexico Peru	22,050	460	22,510	18
Honduras	17	10	27	2
Costa Rica	230	1	231	34
Colombia	23,950 7,550	1,100	25,050 7,630	150
Brazil Chile	45,262	117 1,100	45,379 25,050	594 150
(+) Bolivia	27	17	44	1
Argentina	1,853	38	1,891	5
North America Total	87,210	7,862	95,072	765
Canada (°) USA	4,979 82,231	630 7,232	5,609 89,463	65 700
Middle East Total	6,795	788	7,583	18 65
	3,493	338	3,831	4
(+) Qatar	62	-	62	1
Lebanon	490	120	3,080	3
Europe Total Israel	<b>1,256,731</b> 2,750	<b>336,363</b> 330	<b>1,593,094</b> 3,080	<b>694</b> 10
Ukraine	294	1	295	19
(*) UK	301,541	25,337	326,878	46
Turkey	29,026	6,059	35,085	62
(+) Switzerland	3,750	82	3,832	6
(#) Sweden	19,903	578	20,481	12
Spain	109,042	21,614	130,656	20
Slovakia Slovenia	1,637 550	9 450	1,646 1,000	10 6
Serbia Slovakia	500	55	555	14
Russia	27,808	196	28,004	46
Romania	3,205	832	4,037	12
Portugal	21,068	3,449	24,517	14
Poland	32,239	7,157	39,396	21
Norway	19,041	2,826	21,867	5
(+) Moldova Netherlands	66,655	7 16,193	17 82,848	17 5
(+) Malta (+) Moldova	70 10	205	275	3
(+) Luxembourg	339	-	339	1
Lithuania	1,500	1,600	3,100	9
(+) Latvia	651	216	867	6
(+) Kazakhstan	106	-	106	21
Italy	159,550	49,092	208,642	40
Ireland	22,515	1,437	23,952	6
Hungary	3,317	318	3,635	15
Greece	10,975	1,807	12,782	7
Germany	148,914	67,964	216,878	186
Georgia	189,499	/0,001	268,160	3
France	20,000 189,499	2,000 78,661	22,000 268,160	5
Estonia Finland	2,065	430 2,000	2,495	6
Denmark Estopia	7,194	6,043	13,237	9
Czech Republic	3,062	1,786	4,848	6
Cyprus	2,900	25	2,925	2
Croatia	2,688	137	2,825	1
Bulgaria	1,558	389	1,947	8
Belgium	31,946	30,900	62,846	5
Belarus	130	200	330	6
Azerbaijan	56	-	56	4
Austria	11,373	8,248	19,621	6
Asia-Pacific Iotal Armenia	<b>396,835</b> 40	<b>158,595</b> 60	<b>555,430</b> 100	<b>5729</b>
Vietnam Asia-Pacific Total	166	492	658	4
Thailand	5,150	150	5,300	19
Taiwan	13,986	33,203	47,189	22
(+) Sri Lanka	100	16	116	1
Singapore	19,500	21,000	40,500	9
Malaysia	870	657	1,527	4
Japan (#) Korea	48,584 8,413	5,728	49,466 14,142	3 16
(+)Indonesia	680	2 882	682	2
India	3,493	388	3,881	11
Hong Kong	11,029	31,647	42,676	17
China	237,216	64,419	301,635	5615
Australia	47,648	1,323	47,658	<b>30</b>
Africa Total	360 <b>19,070</b>	13 1,323	373 <b>20,393</b>	5 38
South Africa Tunisia	15,215	1,076	16,291	13
(+) Morocco	2,603	105	2,708	5
Mauritius	223	33	256	3
				5
(+) Kenya	193	22	215	-
	476	International 74	Total 550	Companies 7



# in millions of Euros

# Total Factoring Volume by Country in the Last 7 Years

Estonia   1,227   1     Finland   12,400   13,     France   153,252   174,     Germany   129,536   158,     Greece   14,715   144     Hungary   3,339   22     Ireland   20,197   118,     Italy   143,745   175     Latvia   328   2     Lithuania   1,540   2     Luxembourg   321   3     Malta   136   3     Moldova	371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115       900     24,510       879     22,948       582     2,920       ,174     35,176       926     950       ,171     1,024       550     650       ,125     124,036       259     33,149       450     3,000       869     31,702       955     1,233       080     291,200       554     1,298,680       650     1,422       327     301       75     750       2,900     2,900       802     4,698       802     4,698       804     7,100       300     77,543	178,002 592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,100 32,036 1,340 3,054 1,340 3,050 <b>1,353,804</b> 1,060 352 88 3,500 <b>5,680</b> 83,739 <b>89,419</b> 856 31 31,552 25,500 7,076 115 22,500 7,076 115 28,061 8,163 58 101,412	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000 416 62 5,020 <b>8,498</b> 5,831 97,670 <b>103,501</b> 1,299 22 31,782 24,850 8,985 2,337 25,486 8,293 70 <b>103,124</b>	190,488 867 3,150 2339 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108 5,08 62 5,350 <b>8,028</b> 5,530 95,000 <b>100,530</b> 1,551 44 28,965 45 22,300 10,333 2,710 22 19,291 1,475 90 <b>86,826</b>	208,642 867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 205 326,878 <b>1,592,974</b> 3,080 610 62 3,831 <b>7,583</b> 5,609 89,463 <b>95,072</b> 1,891 44 45,379 25,050 7,630 231 27 22,510 1,550 84 <b>104,396</b>	9.53% 0.00% -1.59% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -21.46% 0.00% -33.26% 1.25% 2.31% 46.11% 20.08% 0.00% -5.54% 1.43% -5.83% -5.54% 1.43% -5.83% -5.43% 21.92% 0.00% 56.67% 12.33% -26.16% -91.48% 22.73% 16.69% 5.08% -6.67%
Estonia   1,227   1     Finland   12,400   13,     France   153,252   174,     Germany   129,536   158,     Greece   14,715   14     Hungary   3,339   22     Ireland   20,197   18,     Italy   143,745   175     Latvia   328   2     Lithuania   1,540   2     Luxembourg   321   3     Malta   136   4     Moldova   -   -     Norway   15,075   16,     Poland   16,210   17.7     Portugal   20,756   27,     Romania   1,800   2,     Russia   12,163   21     Sorbia   500   5   5     Slovakia   981   -     Slovakia   981   -     Slovakia   981   -     Slovakia   988   30,     UKraine   540   26,243     UK (*)   226,243   268,	371   542     ,134   2,488     180   299     200   240     000   50,000     395   18,115     900   24,510     879   22,948     582   2,920     1,74   35,176     926   950     1,711   1,024     550   650     1,125   124,036     259   33,149     450   3,000     869   31,702     955   1,233     080   291,200     554   1,298,680     050   1,422     327   301     75   75     750   2,900     802   4,698     284   7,100     000   77,543     284   84,643     475   614     35   35     623   43,627     500   24,000     990   4,562     30   180     074	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,100 32,036 1,340 308,096 <b>1,353,804</b> 1,340 308,096 <b>1,353,804</b> 1,340 308,096 <b>1,353,804</b> 1,350 <b>5,000</b> 5,680 5,680 5,680 83,739 <b>89,419</b> 856 31 31,552 25,500 7,076 115 28,061 8,163 5,80	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000 416 62 <b>5,020</b> <b>8,498</b> 5,831 97,670 <b>103,501</b> 1,299 222 31,782 24,850 8,985 2,337 25,486 8,293 70	190,488 867 3,150 239 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108 5,08 62 5,350 <b>8,028</b> 5,530 95,000 <b>100,530</b> 1,551 44 28,965 45 22,300 10,333 2,710 22 19,291 1,475 90	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 <b>1,592,974</b> 3,080 610 62 3,831 <b>7,583</b> <b>5,609</b> 89,463 <b>95,072</b> 1,891 44 45,379 25,050 7,630 231 27 22,510 1,550 84	0.00% -1.59% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -10.75% -33.26% 1.25% <b>2.31%</b> 46.11% 20.08% 0.00% -28.39% -5.54% 1.43% 21.92% 0.00% 56.67%
Estonia   1,227   1     Finland   12,400   13,     France   153,252   174,     Germany   129,536   158,     Greece   14,715   14     Hungary   3,339   2     Ireland   20,197   118,     Italy   143,745   1755     Latvia   328   1     Lithuania   1,540   2     Luxembourg   321   1     Malta   136   1     Moldova   1   1,540   2     Nerway   15,075   16,     Poland   16,210   17,     Portugal   20,756   27,     Romania   1,800   2,     Russia   12,163   211     Slovenia   650   500     Spain   112,909   122     Sweden   18,760   29,     Switzerland   4,000   3,     Turkey   38,988   30,     UK (*)   226,243   268,     Total Europe   1,045,0	371   542     ,134   2,488     180   299     200   240     000   50,000     395   18,115     900   24,510     879   22,948     582   2,920     ,174   35,176     926   950     ,171   1,024     550   650     ,125   124,036     259   33,149     450   3,000     869   31,702     955   1,233     080   291,200     554   1,298,680     650   1,422     327   301     75   750     2,900   2,900     802   4,698     824   7,100     000   77,543     284   84,643     475   614     35   35     623   43,627     500   24,000     990   4,562     30   180     074	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,100 32,036 1,340 308,096 <b>1,353,804</b> 1,340 308,096 <b>1,353,804</b> 1,360 352 <b>88</b> 3,500 <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> <b>5,680</b> 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<b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b> <b>5,250</b>	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000 416 62 5,020 <b>8,498</b> 5,831 97,670 <b>103,501</b> 1,299 22 31,782 24,850 8,985 2,337	190,488 867 3,150 339 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108 5,08 62 5,350 8,028 5,530 95,000 <b>100,530</b> 1,551 44 28,965 5,530 95,000 <b>100,530</b> 1,551 44 28,965 1,0333 2,710 10,333 2,710 22 19,291	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 1,592,974 3,080 610 62 3,831 7,583 5,609 89,463 95,072 1,891 44 45,379 25,050 7,630 231 27 22,510 1,550	0.00% -1.59% 0.00% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -21.46% 0.00% -33.26% 1.25% 2.31% 46.11% 20.08% 0.00% -5.54% 1.43% -5.83% -5.83% -5.67% 12.33% -26.16% -91.48% 22.73% 16.69% 5.08%
Estonia   1,227   1     Finland   12,400   13,     France   153,252   174,     Germany   129,536   158,     Greece   14,715   14     Hungary   3,339   2     Ireland   20,197   118,     Italy   143,745   1755     Latvia   328   2     Lithuania   1,540   2     Luxembourg   321   321     Malta   136   35,000     Moldova   9321   339     Norway   15,075   16,     Poland   16,210   17,     Portugal   20,756   27,     Romania   1,800   2,     Russia   12,163   21     Serbia   500   5     Slovenia   650   5     Spain   112,909   122     Sweden   18,760   29,     Switzerland   4,000   3,     Turkey   38,988   30,     UK (*)   226,243   268,	371   542     ,134   2,488     180   299     200   240     000   50,000     395   18,115     900   24,510     879   22,948     582   2,920     ,174   35,176     926   950     ,171   1,024     550   650     ,125   124,036     259   3,149     450   3,000     869   31,702     955   1,233     080   291,200     554   1,298,680     650   1,422     327   301     75   75     2,900   7,543     284   7,100     000   77,543     284   84,643     35   35     623   43,627     500   24,000     990   4,562     30   180     074   26,130	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,100 32,036 1,340 308,096 <b>1,353,804</b> 1,060 352 88 3,500 <b>5,680</b> <b>5,680</b> <b>83,739</b> <b>89,419</b> 856 31 31,552 25,500 7,076 115	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000 416 62 5,020 <b>8,498</b> 5,831 97,670 <b>103,501</b> 1,299 22 31,782 24,850 8,985 2,337	190,488 867 3,150 339 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108 5,08 62 5,350 <b>8,028</b> 5,530 95,000 <b>100,530</b> 1,551 44 28,965 100,530 10,333 2,710 22 19,291	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 <b>1,592,974</b> 3,080 610 62 3,831 <b>7,583</b> 5,609 89,463 <b>95,072</b> 1,891 44 45,379 25,050 7,630 231 27 22,510	0.00% -1.59% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -31.26% <b>2.31%</b> 46.11% 20.08% 0.00% <b>-5.54%</b> 1.43% <b>-5.83%</b> <b>-5.83%</b> <b>-5.43%</b> 21.92% 0.00% 56.67% 12.33% <b>-5.6.67%</b>
Estonia   1,227   1     Finland   12,400   13,     France   153,252   174,     Germany   129,536   158,     Greece   14,715   144     Hungary   3,339   22     Ireland   20,197   118,     Italy   143,745   1755     Latvia   328   24     Lithuania   1,540   22     Luxembourg   321   321     Malta   136   35     Moldova   75   16,     Norway   15,075   16,     Poland   16,210   17,     Portugal   20,756   27,     Romania   1,800   2,     Russia   12,163   21     Slovenia   650   5     Spain   112,909   122     Sweden   18,760   29,     Switzerland   4,000   3,     Turkey   38,988   30,     UK (*)   226,243   268,     Total Europe   1,045,038	371   542     ,134   2,488     180   299     200   240     000   50,000     395   18,115     900   24,510     879   22,948     582   2,920     1,174   35,176     926   950     1,171   1,024     550   650     1,125   124,036     259   33,149     450   3,000     869   31,702     955   1,233     080   291,200     554   1,428     307   301     75   75     750   2,900     802   4,698     284   84,643     475   614     35   35     623   43,627     500   24,000     990   4,562     30   180	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,100 32,036 1,340 308,096 <b>1,353,804</b> 1,060 352 88 3,500 <b>5,600</b> 5,680 83,739 <b>89,419</b> <b>85</b> 6 31 31,552	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000 416 62 5,020 <b>8,498</b> 5,831 97,670 <b>103,501</b> 1,299 22 31,782	190,488 867 3,150 2339 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108 62 5,350 <b>8,028</b> 5,530 95,000 <b>100,530</b> 1,551 44 28,965 45 22,300 10,333 2,710 22	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 <b>1,592,974</b> 3,080 610 62 3,831 <b>7,583</b> 5,609 89,463 <b>95,072</b> 1,891 44 45,379 25,050 7,630 231 27	0.00% -1.59% 0.00% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -10.75% -33.26% 1.25% <b>2.31%</b> 46.11% 20.08% 0.00% <b>-5.54%</b> 1.43% <b>-5.83%</b> -5.43% 21.92% 0.00% 56.67%
Estonia   1,227   1     Finland   12,400   13,     France   153,252   174,     Germany   129,536   158,     Greece   14,715   144     Hungary   3,339   22     Ireland   20,197   18,     Italy   143,745   175     Latvia   328   24     Lithuania   1,540   22     Luxembourg   321   321     Malta   136   35,000     Moldova   35,000   46,     Norway   15,075   16,     Poland   16,210   17,     Portugal   20,756   27,     Romania   1,800   2,     Russia   12,163   21     Slovakia   981   50     Slovenia   650   50 </td <td>371   542     ,134   2,488     180   299     200   240     000   50,000     395   18,115     900   24,510     879   22,948     582   2,920     1,74   35,176     926   950     1,711   1,024     550   650     1,125   124,036     629   33,149     450   3,000     869   31,702     955   1,233     080   291,200     554   1,298,680     650   1,422     327   301     75   75     750   2,900     802   4,698     284   7,100     000   77,543     284   84,643     475   614     35   35     623   43,627     500   24,000     990   4,562</td> <td>592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,100 32,036 1,340 308,096 <b>1,353,804</b> 1,340 308,096 <b>1,353,804</b> 1,360 <b>3</b>,528 88 3,500 <b>5,000</b> 5,680 <b>5,000</b> 5,680 83,739 <b>89,419</b> 856 31 31,552</td> <td>183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000 416 62 5,020 <b>8,498</b> 5,831 97,670 <b>103,501</b> 1,299 22 31,782</td> <td>190,488 867 3,150 339 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108 508 62 5,350 <b>8,028</b> 5,530 <b>8,028</b> 5,530 <b>8,028</b> 5,530 <b>8,028</b> 5,530 <b>8,028</b> 5,530 <b>8,028</b> 5,530 <b>8,028</b> 5,530 <b>10,531</b> 44 28,965</td> <td>867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 <b>1,592,974</b> 3,080 610 62 3,831 <b>7,583</b> 5,609 89,463 <b>95,072</b> 1,891 44 45,379 25,050 7,630 231</td> <td>0.00% -1.59% 0.00% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -0.00% -10.75% -33.26% 1.25% <b>2.31%</b> 46.11% 20.08% 0.00% -5.83% <b>-5.54%</b> 1.43% -5.83% <b>-5.43%</b> 21.92% 0.00% 56.67%</td>	371   542     ,134   2,488     180   299     200   240     000   50,000     395   18,115     900   24,510     879   22,948     582   2,920     1,74   35,176     926   950     1,711   1,024     550   650     1,125   124,036     629   33,149     450   3,000     869   31,702     955   1,233     080   291,200     554   1,298,680     650   1,422     327   301     75   75     750   2,900     802   4,698     284   7,100     000   77,543     284   84,643     475   614     35   35     623   43,627     500   24,000     990   4,562	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,100 32,036 1,340 308,096 <b>1,353,804</b> 1,340 308,096 <b>1,353,804</b> 1,360 <b>3</b> ,528 88 3,500 <b>5,000</b> 5,680 <b>5,000</b> 5,680 83,739 <b>89,419</b> 856 31 31,552	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000 416 62 5,020 <b>8,498</b> 5,831 97,670 <b>103,501</b> 1,299 22 31,782	190,488 867 3,150 339 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108 508 62 5,350 <b>8,028</b> 5,530 <b>8,028</b> 5,530 <b>8,028</b> 5,530 <b>8,028</b> 5,530 <b>8,028</b> 5,530 <b>8,028</b> 5,530 <b>8,028</b> 5,530 <b>10,531</b> 44 28,965	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 <b>1,592,974</b> 3,080 610 62 3,831 <b>7,583</b> 5,609 89,463 <b>95,072</b> 1,891 44 45,379 25,050 7,630 231	0.00% -1.59% 0.00% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -0.00% -10.75% -33.26% 1.25% <b>2.31%</b> 46.11% 20.08% 0.00% -5.83% <b>-5.54%</b> 1.43% -5.83% <b>-5.43%</b> 21.92% 0.00% 56.67%
Estonia   1,227   1     Finland   12,400   13,     France   153,252   174,     Germany   129,536   158,     Greece   14,715   14     Hungary   3,339   2     Ireland   20,197   118,     Italy   143,745   175     Latvia   328   1     Lithuania   1,540   2     Luxembourg   321   1     Malta   136   1     Moldova   16,210   17,     Poland   16,210   17,     Portugal   20,756   27,     Romania   1,800   2,     Russia   12,163   21     Serbia   500   29,     Slovenia   650   29,     Switzerland   4,000   3,     Turkey   38,988   30,     UK (*)   226,243   268,     Total Europe   1,045,038   1,218,     Israel   1,650   1,     Lebanon   450   1,	371   542     ,134   2,488     180   299     200   240     000   50,000     395   18,115     900   24,510     879   22,948     582   2,920     1,74   35,176     926   950     1,711   1,024     550   650     1,125   124,036     659   3,149     450   3,000     869   31,702     955   1,233     080   291,200     554   1,298,680     650   1,422     327   301     75   75     750   2,900     802   4,698     284   7,100     000   77,543     284   84,643     475   614     35   35     623   43,627     500   24,000     990   4,562	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,100 32,036 1,340 308,096 <b>1,353,804</b> 1,340 308,096 <b>1,353,804</b> 1,360 <b>3</b> ,528 88 3,500 <b>5,000</b> 5,680 <b>5,000</b> 5,680 83,739 <b>89,419</b> 856 31 31,552	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000 416 62 5,020 <b>8,498</b> 5,831 97,670 <b>103,501</b> 1,299 22 31,782	190,488 867 3,150 339 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108 62 5,350 <b>8,028</b> 5,530 95,000 <b>100,530</b> 1,551 44 28,965 1,551 44 28,965	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 <b>1,592,974</b> 3,080 610 62 3,831 <b>7,583</b> 5,609 89,463 <b>95,072</b> 1,891 44 45,379	0.00% -1.59% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -10.75% -33.26% 1.25% <b>2.31%</b> 46.11% 20.08% 0.00% -5.54% 1.43% -5.83% -5.43% 21.92% 0.00% 56.67%
Estonia   1,227   1     Finland   12,400   13,     France   153,252   174,     Germany   129,536   158,     Greece   14,715   14     Hungary   3,339   2     Ireland   20,197   118,     Italy   143,745   1755     Latvia   328   2     Lithuania   1,540   2     Luxembourg   321   321     Malta   136   35,000     Moldova   7,   16,     Poland   16,210   17,     Portugal   20,756   27,     Romania   1,800   2,     Russia   12,163   21     Serbia   500   25     Slovenia   650   25     Switzerland   4,000   3,     Turkey   38,988   30,     UK (*)   226,243   268,     Total Europe   1,045,038   1,218,     Israel   1,650   1,     Lebanon   4,500 <t< td=""><td>371   542     ,134   2,488     180   299     200   240     000   50,000     395   18,115     900   24,510     879   22,948     582   2,920     ,174   35,176     926   950     ,171   1,024     550   650     ,125   124,036     259   3,149     450   3,000     869   31,702     955   1,233     080   291,200     554   1,298,680     650   1,422     327   301     75   75     2,900   77,543     284   7,100     000   77,543     284   84,643     475   614     35   35     623   43,627</td><td>592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,100 32,036 1,340 308,096 <b>1,353,804</b> 1,060 352 88 3,500 <b>5,000</b> <b>5,680</b> 83,739 <b>89,419</b> 856 31 31,552</td><td>183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000 416 62 5,020 <b>8,498</b> 5,831 97,670 <b>103,501</b> 1,299 22 31,782</td><td>190,488 867 3,150 339 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108 5,08 62 5,350 <b>8,028</b> 5,530 95,000 <b>100,530</b> 1,551 44 28,965</td><td>867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 <b>1,592,974</b> 3,080 610 62 3,831 <b>7,583</b> 5,609 89,463 <b>95,072</b> 1,891 44 45,379</td><td>0.00% -1.59% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -31.26% <b>2.31%</b> 46.11% 20.08% 0.00% <b>-5.83%</b> <b>-5.83%</b> <b>-5.83%</b> 21.92% 0.00% 56.67%</td></t<>	371   542     ,134   2,488     180   299     200   240     000   50,000     395   18,115     900   24,510     879   22,948     582   2,920     ,174   35,176     926   950     ,171   1,024     550   650     ,125   124,036     259   3,149     450   3,000     869   31,702     955   1,233     080   291,200     554   1,298,680     650   1,422     327   301     75   75     2,900   77,543     284   7,100     000   77,543     284   84,643     475   614     35   35     623   43,627	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,100 32,036 1,340 308,096 <b>1,353,804</b> 1,060 352 88 3,500 <b>5,000</b> <b>5,680</b> 83,739 <b>89,419</b> 856 31 31,552	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000 416 62 5,020 <b>8,498</b> 5,831 97,670 <b>103,501</b> 1,299 22 31,782	190,488 867 3,150 339 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108 5,08 62 5,350 <b>8,028</b> 5,530 95,000 <b>100,530</b> 1,551 44 28,965	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 <b>1,592,974</b> 3,080 610 62 3,831 <b>7,583</b> 5,609 89,463 <b>95,072</b> 1,891 44 45,379	0.00% -1.59% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -31.26% <b>2.31%</b> 46.11% 20.08% 0.00% <b>-5.83%</b> <b>-5.83%</b> <b>-5.83%</b> 21.92% 0.00% 56.67%
Estonia   1,227   1     Finland   12,400   13,     France   153,252   174,     Germany   129,536   158,     Greece   14,715   14     Hungary   3,339   2     Ireland   20,197   118,     Italy   143,745   1755     Latvia   328   2     Lithuania   1,540   2     Luxembourg   321   3     Malta   136   35,000     Moldova   35,000   46,1     Norway   15,075   16,     Poland   16,210   17,     Portugal   20,756   27,     Romania   1,800   2,     Russia   12,163   21     Slovenia   650   50     Spain   112,909   122     Sweden   18,760   29,     Switzerland   4,000   3,     UK (*)   226,243   268,     Total Europe   1,045,038   1,218,     Israel   1,650	371   542     ,134   2,488     180   299     200   240     000   50,000     395   18,115     900   24,510     879   22,948     582   2,920     1,174   35,176     926   950     1,171   1,024     550   650     1,125   124,036     259   33,149     450   3,000     869   31,702     955   1,233     080   291,200     554   1,428     307   301     75   75     750   2,900     802   4,698     284   84,643     475   614     35   35	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,054 30,544 3,100 32,036 1,340 308,096 <b>1,353,804</b> 1,060 352 88 3,500 <b>5,680</b> 83,739 <b>89,419</b> 856 31	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000 416 62 5,020 <b>8,498</b> 5,831 97,670 <b>103,501</b> 1,299 22	190,488 867 3,150 2339 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108 62 5,350 <b>8,028</b> 5,530 95,000 <b>100,530</b> 1,551 44 28,965	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 <b>1,592,974</b> 3,080 610 62 3,831 <b>7,583</b> 5,609 89,463 <b>95,072</b> 1,891	0.00% -1.59% 0.00% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -10.75% -33.26% 1.25% <b>2.31%</b> 46.11% 20.08% 0.00% -28.39% <b>-5.54%</b> 1.43% <b>-5.83%</b> 21.92% 0.00%
Estonia   1,227   1     Finland   12,400   13,     France   153,252   174,     Germany   129,536   158,     Greece   14,715   144     Hungary   3,339   22     Ireland   20,197   118,     Italy   143,745   1775     Latvia   328   24     Lithuania   1,540   22     Luxembourg   321   34     Malta   136   35,000     Moldova   46,10   17,7     Poland   16,210   17,7     Portugal   20,756   27,7     Romania   1,800   2,     Russia   12,163   21     Serbia   500   5     Slovakia   981   -     Slovakia   981   -  <	371   542     ,134   2,488     180   299     200   240     000   50,000     395   18,115     900   24,510     879   22,948     582   2,920     1,174   35,176     926   950     1,171   1,024     550   650     1,125   124,036     259   33,149     450   3,000     869   31,702     955   1,233     080   291,200     554   1,428     307   301     75   75     750   2,900     802   4,698     284   84,643     475   614     35   35	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,054 30,544 3,100 32,036 1,340 308,096 <b>1,353,804</b> 1,060 352 88 3,500 <b>5,680</b> 83,739 <b>89,419</b> 856 31	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000 416 62 5,020 <b>8,498</b> 5,831 97,670 <b>103,501</b> 1,299 22	190,488 867 3,150 339 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108 508 62 5,350 <b>8,028</b> 5,530 <b>9</b> 5,000 <b>100,530</b>	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 <b>1,592,974</b> 3,080 610 62 3,831 <b>7,583</b> 5,609 89,463 <b>95,072</b> 1,891	0.00% -1.59% 0.00% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -10.75% -33.26% 1.25% <b>2.31%</b> 46.11% 20.08% 0.00% -28.39% <b>-5.54%</b> 1.43% <b>-5.83%</b> 21.92% 0.00%
Estonia   1,227   1     Finland   12,400   13,     France   153,252   174,     Germany   129,536   158,     Greece   14,715   144     Hungary   3,339   22     Ireland   20,197   118,     Italy   143,745   1775     Latvia   328   21     Malta   136   24     Luxembourg   321   321     Malta   136   46,1     Norway   15,075   16,     Poland   16,210   17,7     Portugal   20,756   27,     Romania   1,800   2,     Russia   12,163   21     Serbia   500   500     Slovakia   981   -     Slovakia   981   -     Suden   18,760   29,     Switzerland   4,000   3,     UK (*)   226,243   268,     Turkey   38,988   30,     UK (*)   226,243   268,	371   542     ,134   2,488     180   299     200   240     000   50,000     395   18,115     900   24,510     879   22,948     582   2,920     1,74   35,176     926   950     1,71   1,024     550   650     1,125   124,036     259   33,149     450   3,000     869   31,702     955   1,233     056   1,422     327   301     75   75     750   2,900     802   4,698     284   84,643     475   614	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,100 32,036 1,340 32,036 1,340 328,096 <b>1,353,804</b> 1,060 <b>352</b> 88 3,500 <b>5,000</b> 5,680 83,739 <b>83,419</b>	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000 416 62 5,020 <b>8,498</b> 5,831 97,670 <b>103,501</b> 1,299	190,488 867 3,150 339 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108 508 62 5,350 <b>8,028</b> 5,530 95,000 <b>100,530</b>	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 <b>1,592,974</b> 3,080 610 62 3,831 <b>7,583</b> 5,609 89,463 <b>95,072</b> 1,891	0.00% -1.59% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -10.75% -33.26% 1.25% <b>2.31%</b> 46.11% 20.08% 0.00% -5.83% -5.54% 1.43% 21.92%
Estonia   1,227   1     Finland   12,400   13,     France   153,252   174,     Germany   129,536   158,     Greece   14,715   14     Hungary   3,339   2     Ireland   20,197   118,     Italy   143,745   1755     Latvia   328   2     Lithuania   1,540   2     Luxembourg   321   321     Malta   136   35,000     Moldova   7,7   16,     Poland   16,210   17,     Portugal   20,756   27,     Romania   1,800   2,     Russia   12,163   21     Serbia   500   20,     Slovenia   650   29,     Switzerland   4,000   3,     Turkey   38,988   30,     UK (*)   226,243   268,     Total Europe   1,045,038   1,218,     Israel   1,650   1,     Lebanon   4,500	371   542     ,134   2,488     180   299     200   240     000   50,000     395   18,115     900   24,510     879   22,948     582   2,920     ,174   35,176     926   950     ,171   1,024     550   650     ,125   124,036     259   33,149     450   3,000     869   31,702     955   1,233     080   291,200     554   1,298,680     650   1,422     327   301     75   75     750   2,900     802   4,698     284   7,100     000   77,543     284   84,643	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,100 32,036 1,340 308,096 <b>1,353,804</b> 1,340 308,096 <b>1,353,804</b> 1,353,804 1,350 <b>5,000</b> 5,680 83,739 <b>89,419</b>	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000 416 62 5,020 <b>8,498</b> 5,831 97,670 <b>103,501</b>	190,488 867 3,150 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108 508 62 5,350 <b>8,028</b> 5,530 95,000	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 1,592,974 3,080 610 62 3,831 7,583 5,609 89,463 95,072	0.00% -1.59% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -10.75% -33.26% 1.25% <b>2.31%</b> 46.11% 20.08% 0.00% -28.39% -5.83% -5.83% -5.83%
Estonia   1,227   1     Finland   12,400   13,     France   153,252   174,     Germany   129,536   158,     Greece   14,715   14     Hungary   3,339   2     Ireland   20,197   118,     Italy   143,745   1755     Latvia   328   2     Lithuania   1,540   2     Luxembourg   321   321     Malta   136   35,000     Moldova   7,7   16,     Poland   16,210   17,     Portugal   20,756   27,     Romania   1,800   2,     Russia   12,163   21     Serbia   500   2     Slovenia   650   5     Spain   112,909   122     Sweden   18,760   29,     Switzerland   4,000   3,     Turkey   38,988   30,     UK (*)   226,243   268,     Total Europe   1,045,038	371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115       900     24,510       879     22,948       582     2,920       ,174     35,176       926     950       ,171     1,024       550     650       ,125     124,036       259     33,149       450     3,000       869     31,702       955     1,233       080     291,200       554     1,298,680       650     1,422       327     301       75     750       2,900     2,900       802     4,698       802     4,698       804     7,100       300     77,543	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,100 32,036 1,340 308,096 <b>1,353,804</b> 1,360 308,096 <b>1,353,804</b> 1,060 352 88 3,500 <b>5,000</b> 5,680 83,739	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000 416 62 5,020 <b>8,498</b> 5,831 97,670	190,488 867 3,150 239 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108 508 62 5,350 <b>8,028</b> 5,530	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 <b>1,592,974</b> 3,080 610 62 3,831 <b>7,583</b> 5,609 89,463	0.00% -1.59% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -10.75% -33.26% 1.25% <b>2.31%</b> 46.11% 20.08% 0.00% -28.39% 1.43% -5.83%
Estonia   1,227   1     Finland   12,400   13,     France   153,252   174,     Germany   129,536   158,     Greece   14,715   14     Hungary   3,339   2     Ireland   20,197   118,     Italy   143,745   1755     Latvia   328   2     Lithuania   1,540   2     Luxembourg   321   3     Malta   136   3     Moldova   15,075   16,     Norway   15,075   16,     Poland   16,210   17,     Portugal   20,756   27,     Romania   1,800   2,     Russia   12,163   21     Slovenia   650   5     Spain   112,909   122     Sweden   18,760   29,     Switzerland   4,000   3,     UK (*)   226,243   268,     Total Europe   1,045,038   1,218,     Israel   1,650   <	371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115       900     24,510       879     22,948       582     2,920       ,174     35,176       926     950       ,171     1,024       550     650       ,125     124,036       259     33,149       450     3,000       869     31,702       955     1,233       080     291,200       554     1,298,680       650     1,422       327     301       75     750       926     2,900       802     4,608	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,000 32,036 1,340 308,096 <b>1,353,804</b> 1,060 352 88 8 3,500 <b>5,000</b>	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000 416 62 5,020 <b>8,498</b> 5,831	190,488 867 3,150 339 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108 508 62 2,5,350 <b>8,028</b>	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 <b>1,592,974</b> 3,080 610 62 3,831 <b>7,583</b>	0.00% -1.59% 0.00% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 24.72% 24.72% 24.72% 13.40% -21.46% 0.00% -10.75% -33.26% 1.25% <b>2.31%</b> 46.11% 20.08% 0.00% -28.39% -5.54% 1.43%
Estonia   1,227   1     Finland   12,400   13,     France   153,252   174,     Germany   129,536   158,     Greece   14,715   144     Hungary   3,339   22     Ireland   20,197   118,     Italy   143,745   1755     Latvia   328   24     Lithuania   1,540   22     Luxembourg   321   321     Malta   136   35,000     Moldova   715,075   16,     Norway   15,075   16,     Poland   16,210   17,     Portugal   20,756   27,     Romania   1,800   2,     Russia   12,163   21     Slovakia   981   30,     Ukraine   540   30, <td>371   542     ,134   2,488     180   299     200   240     000   50,000     395   18,115     900   24,510     879   22,948     582   2,920     1,174   35,176     926   950     1,171   1,024     550   650     1,125   124,036     259   33,149     450   3,000     869   31,702     955   1,233     080   291,200     554   1,428     307   301     75   750     2,900   862</td> <td>592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 30,544 3,100 32,036 1,340 308,096 <b>1,353,804</b> 1,060 352 88 88</td> <td>183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000 416 62 5,020 <b>8,498</b></td> <td>190,488 867 3,150 339 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108 508 508 62 5,350</td> <td>867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 <b>1,592,974</b> 3,080 610 62 3,831 <b>7,583</b></td> <td>0.00% -1.59% 0.00% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -10.75% -33.26% 1.25% <b>2.31%</b> 46.11% 20.08% 0.00% -28.39% -5.54%</td>	371   542     ,134   2,488     180   299     200   240     000   50,000     395   18,115     900   24,510     879   22,948     582   2,920     1,174   35,176     926   950     1,171   1,024     550   650     1,125   124,036     259   33,149     450   3,000     869   31,702     955   1,233     080   291,200     554   1,428     307   301     75   750     2,900   862	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 30,544 3,100 32,036 1,340 308,096 <b>1,353,804</b> 1,060 352 88 88	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000 416 62 5,020 <b>8,498</b>	190,488 867 3,150 339 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108 508 508 62 5,350	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 <b>1,592,974</b> 3,080 610 62 3,831 <b>7,583</b>	0.00% -1.59% 0.00% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -10.75% -33.26% 1.25% <b>2.31%</b> 46.11% 20.08% 0.00% -28.39% -5.54%
Estonia     1,227     1       Finland     12,400     13,       France     153,252     174,       Germany     129,536     158,       Greece     14,715     144       Hungary     3,339     22       Ireland     20,197     18,       Italy     143,745     1755       Latvia     328     2       Lithuania     1,540     22       Luxembourg     321     3       Malta     136     35,000       Moldova     35,000     46,       Norway     15,075     16,       Poland     16,210     17,       Portugal     20,756     27,       Romania     1,800     2,       Russia     12,163     21       Slovakia     981     -       Slovenia     650     -       Spain     112,909     122       Switzerland     4,000     3,       Ukraine     540     -       UK (*)	371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115       900     24,510       879     22,948       582     2,920       1,74     35,176       926     950       1,71     1,024       550     650       1,125     124,036       259     33,149       450     3,000       869     31,702       955     1,233       050     291,200       554     1,428       327     301       75     75	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 30,544 30,504 1,340 32,036 1,340 308,096 <b>1,353,804</b> 1,060 352 88	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000 416 62 5,020	190,488 867 3,150 339 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108 508 508	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 <b>1,592,974</b> 3,080 610 62 3,831	0.00% -1.59% 0.00% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -33.26% 1.25% <b>2.31%</b> 46.11% 20.08% 0.00% -28.39%
Estonia   1,227   1     Finland   12,400   13,     France   153,252   174,     Germany   129,536   158,     Greece   14,715   14     Hungary   3,339   2     Ireland   20,197   118,     Italy   143,745   175     Latvia   328   2     Lithuania   1,540   2     Luxembourg   321   321     Malta   136   3     Moldova   7   16,     Poland   16,210   17,     Portugal   20,756   27,     Romania   1,800   2,     Russia   12,163   21     Serbia   500   20,756   27,     Slovakia   981   -   -     Slovakia   981   -   -     Slovenia   650   -   -     Slovenia   650   -   -     Switzerland   4,000   3,   -     Slovakia   981   -<	371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115       900     24,510       879     22,948       582     2,920       ,174     35,176       926     950       ,171     1,024       550     650       ,125     124,036       259     33,149       450     3,000       869     31,702       955     1,233       080     291,200       554 <b>1,298,680</b> 650     1,422       327     301	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,100 32,036 1,340 308,096 <b>1,353,804</b> 1,060 352	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000 416	190,488 867 3,150 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108 508	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 <b>1,592,974</b> 3,080 610	0.00% -1.59% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -10.75% -33.26% 1.25% <b>2.31%</b> 46.11% 20.08%
Estonia     1,227     1       Finland     12,400     13,       France     153,252     174,       Germany     129,536     158,       Greece     14,715     14       Hungary     3,339     2       Ireland     20,197     18,       Italy     143,745     175       Latvia     328     1       Luthuania     1,540     2       Luxembourg     321     1       Malta     136     1       Moldova     1     1,540     2       Nermbourg     321     1     1       Malta     136     1     1       Moldova     15,075     16,     1       Norway     15,075     16,     17,       Portugal     20,756     27,     1       Russia     12,163     21     1       Slovenia     650     500     1       Slovenia     650     29,     1       Sweden <t< td=""><td>371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115       900     24,510       879     22,948       582     2,920       ,174     35,176       926     950       ,171     1,024       550     650       ,125     124,036       259     33,149       450     3,000       869     31,702       955     1,233       080     291,200       554     1,422</td><td>592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,100 32,036 1,340 32,036 1,340 308,096 <b>1,353,804</b> 1,060</td><td>183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000</td><td>190,488 867 3,150 239 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108</td><td>867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 <b>1,592,974</b> 3,080</td><td>0.00% -1.59% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -10.75% -33.26% 1.25% 2.31%</td></t<>	371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115       900     24,510       879     22,948       582     2,920       ,174     35,176       926     950       ,171     1,024       550     650       ,125     124,036       259     33,149       450     3,000       869     31,702       955     1,233       080     291,200       554     1,422	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,100 32,036 1,340 32,036 1,340 308,096 <b>1,353,804</b> 1,060	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b> 3,000	190,488 867 3,150 239 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b> 2,108	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 <b>1,592,974</b> 3,080	0.00% -1.59% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -10.75% -33.26% 1.25% 2.31%
Estonia     1,227     1       Finland     12,400     13,       France     153,252     174,       Germany     129,536     158,       Greece     14,715     14       Hungary     3,339     2       Ireland     20,197     18,       Italy     143,745     175       Latvia     328     1       Luxembourg     321     1       Malta     136     1       Moldova     1     1     1       Norway     15,075     16,       Poland     16,210     17,       Portugal     20,756     27,       Romania     1,800     2,       Russia     12,163     21       Slovenia     650     5       Spain     112,909     122       Sweden     18,760     29,       Switzerland     4,000     3,       Turkey     38,988     30,       Ukraine     540     10 <td< td=""><td>371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115       900     24,510       879     22,948       582     2,920       ,174     35,176       926     950       ,171     1,024       550     650       ,125     124,036       259     33,149       450     3,000       869     31,702       955     1,233       080     291,200       554     <b>1,298,680</b></td><td>592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,100 32,036 1,340 308,096 <b>1,353,804</b></td><td>183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b></td><td>190,488 867 3,150 339 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b></td><td>867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 <b>1,592,974</b></td><td>0.00% -1.59% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -10.75% -33.26% 1.25% 2.31%</td></td<>	371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115       900     24,510       879     22,948       582     2,920       ,174     35,176       926     950       ,171     1,024       550     650       ,125     124,036       259     33,149       450     3,000       869     31,702       955     1,233       080     291,200       554 <b>1,298,680</b>	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,100 32,036 1,340 308,096 <b>1,353,804</b>	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622 <b>1,462,580</b>	190,488 867 3,150 339 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571 <b>1,557,052</b>	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878 <b>1,592,974</b>	0.00% -1.59% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -10.75% -33.26% 1.25% 2.31%
Estonia     1,227     1       Finland     12,400     13,       France     153,252     174,       Germany     129,536     158,       Greece     14,715     14       Hungary     3,339     2       Ireland     20,197     18,       Italy     143,745     175       Latvia     328     2       Lithuania     1,540     2       Luxembourg     321     3       Malta     136     46,       Norway     15,075     16,       Poland     16,210     17,       Portugal     20,756     27,       Romania     1,800     2,       Russia     12,163     21       Slovakia     981     -       Slovakia     981     -       Switzerland     4,000     3,       Vurkey     38,988     30,       Ukraine     540     -	371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115       900     24,510       879     22,948       582     2,920       ,174     35,176       926     950       ,171     1,024       550     650       ,125     124,036       259     33,149       450     3,000       869     31,702       955     1,233       080     291,200	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,0,544 3,100 32,036 1,340 308,096	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035 350,622	190,488 867 3,150 339 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442 376,571	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295 326,878	0.00% -1.59% 0.00% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -10.75% -33.26% 1.25%
Estonia     1,227     1       Finland     12,400     13,       France     153,252     174,       Germany     129,536     158,       Greece     14,715     14       Hungary     3,339     2       Ireland     20,197     118,       Italy     143,745     175       Latvia     328     115,540       Lithuania     1,540     2       Luxembourg     321     116,00       Malta     136     116,210       Norway     15,075     116,       Poland     16,210     17,       Portugal     20,756     27,       Romania     1,800     2,       Russia     12,163     21       Serbia     500     21       Slovenia     650     21       Slovenia     650     21       Sweden     18,760     29,       Switzerland     4,000     3,       Urtkey     38,988     30,	371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115       900     24,510       879     22,948       582     2,920       1,74     35,176       926     950       1,71     1,024       550     650       1,25     124,036       259     3,149       450     3,000       869     31,702       955     1,233	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,100 32,036 1,340	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229 1,035	190,488 867 3,150 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310 442	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085 295	0.00% -1.59% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -10.75% -33.26%
Estonia     1,227     1       Finland     12,400     13,       France     153,252     174,       Germany     129,536     158,       Greece     14,715     14       Hungary     3,339     2       Ireland     20,197     18,       Italy     143,745     175       Latvia     328     1       Lithuania     1,540     2       Luxembourg     321     1       Malta     136     1       Moldova     1     1     1       Norway     15,075     16,       Poland     16,210     17,       Portugal     20,756     27,       Romania     1,800     2,       Russia     12,163     21       Serbia     500     20,756       Slovakia     981     -       Slovakia     981     -       Slovakia     981     -       Slovakia     981     -       Slovakia	371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115       900     24,510       879     22,948       582     2,920       ,174     35,176       926     950       ,171     1,024       550     650       ,125     124,036       259     33,149       450     3,000	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,100 32,036	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832 41,229	190,488 867 3,150 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832 39,310	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832 35,085	0.00% -1.59% 0.00% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00% -10.75%
Estonia     1,227     1       Finland     12,400     13,       France     153,252     174,       Germany     129,536     158,       Greece     14,715     14       Hungary     3,339     2       Ireland     20,197     18,       Italy     143,745     175       Latvia     328     1       Luxembourg     321     1       Malta     1,540     2       Notdova     1     14       Poland     16,210     17,       Portugal     20,755     16,       Portugal     20,755     27,       Romania     1,800     2,       Russia     12,163     21       Serbia     500     2       Slovenia     680     2       Suden     112,909     122       Sweden     18,760     29,       Switzerland     4,000     3,	371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115       900     24,510       879     22,948       582     2,920       ,174     35,176       926     950       ,171     1,024       550     650       ,125     124,036       259     33,149       450     3,000	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544 3,100	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290 3,832	190,488 867 3,150 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078 3,832	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481 3,832	0.00% -1.59% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46% 0.00%
Estonia     1,227     1       Finland     12,400     13,       France     153,252     174,       Germany     129,536     158,       Greece     14,715     14       Hungary     3,339     2       Ireland     20,197     18,       Italy     143,745     175       Latvia     328     1       Luthuania     1,540     2       Luxembourg     321     1       Malta     136     1       Norway     15,075     16,       Poland     16,210     17,       Portugal     20,756     27,       Romania     1,800     2,       Russia     12,163     21       Serbia     500     5     5       Slovenia     650     5     5       Spain     112,909     122     5	371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115       900     24,510       879     22,948       582     2,920       ,174     35,176       926     950       ,171     1,024       550     650       ,125     124,036       259     33,149	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546 30,544	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976 28,290	190,488 867 3,150 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220 26,078	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656 20,481	0.00% -1.59% 0.00% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40% -21.46%
Estonia     1,227     1       Finland     12,400     13,1       France     153,252     174,       Germany     129,536     158,       Greece     14,715     144       Hungary     3,339     22       Ireland     20,197     18,       Italy     143,745     1755       Latvia     328     2       Malta     1,540     2       Luxembourg     321     3       Moldova     35,000     46,1       Norway     15,075     16,       Poland     16,210     17,       Portugal     20,756     27,       Russia     12,163     21       Slovakia     981     3       Slovakia     981     3       Slovakia     650     5       Spain     112,909     122	371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115       900     24,510       879     22,948       582     2,920       ,174     35,176       926     950       ,171     1,024       550     650       ,125     124,036	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068 626 116,546	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036 563 112,976	190,488 867 3,150 339 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036 329 115,220	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646 1,000 130,656	0.00% -1.59% 0.00% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88% 203.95% 13.40%
Estonia     1,227     1       Finland     12,400     13,       France     153,252     174,       Germany     129,536     158,       Greece     14,715     14       Hungary     3,339     2       Ireland     20,197     118,       Italy     143,745     175       Latvia     328     115       Lithuania     1,540     2       Luxembourg     321     115       Malta     136     116       Noldova     115,075     116,       Poland     16,210     117,       Portugal     20,756     22,       Romania     1,800     2,       Serbia     500     21	371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115       900     24,510       879     22,948       582     2,920       ,174     35,176       926     950       ,171     1,024	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679 1,068	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306 1,036	190,488 867 3,150 339 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445 1,036	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555 1,646	0.00% -1.59% 0.00% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72% 58.88%
Estonia     1,227     1       Finland     12,400     13,       France     153,252     174,       Germany     129,536     158,       Greece     14,715     14       Hungary     3,339     2       Ireland     20,197     18,       Italy     143,745     175       Latvia     328        Lithuania     1,540     2       Luxembourg     321        Moldova         Netherlands     35,000     46,       Norway     15,075     16,       Poland     16,210     177,       Portugal     20,756     27,       Romania     1,800     2,       Russia     12,163     21       Serbia     500     21	371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115       900     24,510       879     22,948       582     2,920       ,174     35,176       926     950	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960 679	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170 306	190,488 867 3,150 275 17 65,698 18,476 35,020 22,921 3,651 23,332 445	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004 555	0.00% -1.59% 0.00% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02% 24.72%
Estonia     1,227     1       Finland     12,400     13,1       France     153,252     174,       Germany     129,536     158,       Greece     14,715     14       Hungary     3,339     2       Ireland     20,197     18,       Italy     143,745     175       Latvia     328        Lithuania     1,540     2       Luxembourg     321        Malta     136        Norway     15,075     16,       Poland     16,210     17,       Portugal     20,756     27,       Romania     1,800     2,       Russia     12,163     21	371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115       900     24,510       879     22,948       582     2,920       ,174     35,176	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713 41,960	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700 29,170	190,488 867 3,150 275 17 65,698 18,476 35,020 22,921 3,651 23,332	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037 28,004	0.00% -1.59% 0.00% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57% 20.02%
Estonia     1,227     1       Finland     12,400     13,1       France     153,252     174,1       Germany     129,536     158,       Greece     14,715     14       Hungary     3,339     2       Ireland     20,197     18,       Italy     143,745     175       Latvia     328     1       Luxembourg     321     1       Malta     136     1       Noldova     35,000     46,1       Norway     15,075     16,       Poland     16,210     17,       Portugal     20,756     27,       Romania     1,800     2,	371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115       900     24,510       879     22,948       582     2,920	592 2,763 407 178 52,000 16,296 31,588 22,303 2,713	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404 2,700	190,488 867 3,150 339 275 17 65,698 18,476 35,020 22,921 3,651	867 3,100 339 275 17 82,848 21,867 39,396 24,517 4,037	0.00% -1.59% 0.00% 0.00% 26.10% 18.35% 12.50% 6.96% 10.57%
Estonia     1,227     1       Finland     12,400     13,4       France     153,252     174,4       Germany     129,536     158,6       Greece     14,715     144       Hungary     3,339     22       Ireland     20,197     18,1       Italy     143,745     1755       Latvia     328     1       Uthuania     1,540     22       Luxembourg     321     1       Malta     136     1       Moldova     35,000     46,6       Norway     15,075     16,       Poland     16,210     17,7       Portugal     20,756     27,	371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115       900     24,510       879     22,948	592 2,763 407 178 52,000 16,296 31,588 22,303	183,004 680 5,550 339 296 13 53,378 17,182 33,497 21,404	190,488 867 3,150 275 17 65,698 18,476 35,020 22,921	867 3,100 339 275 17 82,848 21,867 39,396 24,517	0.00% -1.59% 0.00% 0.00% 26.10% 18.35% 12.50% 6.96%
Estonia     1,227     1       Finland     12,400     13,1       France     153,252     174,1       Germany     129,536     158,       Greece     14,715     14       Hungary     3,339     2       Ireland     20,197     18,       Italy     143,745     175       Latvia     328     14       Understand     1,540     2       Luxembourg     321     14       Malta     1,540     2       Noldova     14     14       Norway     15,075     16,       Poland     16,210     17,	371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115       900     24,510	592 2,763 407 178 52,000 16,296 31,588	183,004 680 5,550 339 296 13 53,378 17,182 33,497	190,488 867 3,150 339 275 17 65,698 18,476 35,020	867 3,100 339 275 17 82,848 21,867 39,396	0.00% -1.59% 0.00% 0.00% 26.10% 18.35% 12.50%
Estonia     1,227     1       Finland     12,400     13,1       France     153,252     174,1       Germany     129,536     158,       Greece     14,715     14       Hungary     3,339     2       Ireland     20,197     118,       Italy     143,745     175       Latvia     328     115       Lithuania     1,540     2       Luxembourg     321     115       Malta     136     116       Moldova     35,000     46,1       Norway     15,075     16,1	371     542       ,134     2,488       180     299       200     240       000     50,000       395     18,115	592 2,763 407 178 52,000 16,296	183,004 680 5,550 339 296 13 53,378 17,182	190,488 867 3,150 339 275 17 65,698 18,476	867 3,100 339 275 17 82,848 21,867	0.00% -1.59% 0.00% 0.00% 26.10% 18.35%
Estonia     1,227     1       Finland     12,400     13,1       France     153,252     174,       Germany     129,536     158,       Greece     14,715     14       Hungary     3,339     2       Ireland     20,197     18,       Italy     143,745     175       Latvia     328     1       Lithuania     1,540     2       Luxembourg     321     Malta       Moldova     35,000     46,1	371     542       ,134     2,488       180     299       200     240       000     50,000	592 2,763 407 178 52,000	183,004 680 5,550 339 296 13 53,378	190,488 867 3,150 339 275 17 65,698	867 3,100 339 275 17 82,848	0.00% -1.59% 0.00% 0.00% 0.00% 26.10%
Estonia     1,227     1       Finland     12,400     13,1       France     153,252     174,       Germany     129,536     158,       Greece     14,715     14       Hungary     3,339     2       Ireland     20,197     18,       Italy     143,745     175       Latvia     328     1       Luxembourg     321     Malta       Moldova     136     1	371     542       ,134     2,488       180     299       200     240	592 2,763 407	183,004 680 5,550 339 296	190,488 867 3,150 339 275 17	867 3,100 339 275 17	0.00% -1.59% 0.00% 0.00% 0.00%
Estonia     1,227     1       Finland     12,400     13,1       France     153,252     174,       Germany     129,536     158,       Greece     14,715     14       Hungary     3,339     2       Ireland     20,197     18,       Italy     143,745     175       Latvia     328     2       Lithuania     1,540     2       Luxembourg     321     2	371542,1342,488180299	592 2,763 407	183,004 680 5,550 339	190,488 867 3,150 339	867 3,100 339	0.00% -1.59% 0.00%
Estonia     1,227     1       Finland     12,400     13,1       France     153,252     174,       Germany     129,536     158,       Greece     14,715     14       Hungary     3,339     2       Ireland     20,197     18,       Italy     143,745     175       Latvia     328     2	371542,1342,488	592 2,763	183,004 680 5,550	190,488 867 3,150	867 3,100	0.00% -1.59%
Estonia     1,227     1       Finland     12,400     13,1       France     153,252     174,       Germany     129,536     158,       Greece     14,715     14       Hungary     3,339     2       Ireland     20,197     18,       Italy     143,745     175       Latvia     328     2	371 542	592	183,004 680	190,488 867	867	0.00%
Estonia     1,227     1       Finland     12,400     13,1       France     153,252     174,       Germany     129,536     158,       Greece     14,715     14       Hungary     3,339     2       Ireland     20,197     18,       Italy     143,745     175			183,004	190,488		
Estonia     1,227     1       Finland     12,400     13,1       France     153,252     174,       Germany     129,536     158,       Greece     14,715     14       Hungary     3,339     2       Ireland     20,197     18,	182 181 878	178 002			208 642	Q E 20/-
Estonia     1,227     1       Finland     12,400     13,1       France     153,252     174,       Germany     129,536     158,       Greece     14,715     14       Hungary     3,339     2		21,206	25,476	25,978	23,952	-7.80%
Estonia     1,227     1       Finland     12,400     13,1       France     153,252     174,       Germany     129,536     158,       Greece     14,715     14	,817 2,676	2,661	2,827	3,779	3,635	-3.81%
Estonia     1,227     1       Finland     12,400     13,1       France     153,252     174,       Germany     129,536     158,	,731 12,761	12,094	13,017	12,869	12,782	-0.68%
Estonia     1,227     1       Finland     12,400     13,1       France     153,252     174,1		171,290	189,880	209,001	216,878	3.77%
Estonia 1,227 1 Finland 12,400 13,		200,459	226,598	248,193	268,160	8.04%
	17,000	17,699	20,554	23,095	22,000	-4.74%
	164 1,877	1,899	2,010	2,010	2,495	24.13%
	160 8,800	8,932	10,463	12,606	13,237	5.01%
	5,115 5,196	5,302	5,912	5,064	4,848	-4.27%
	758 3,350	2,823	2,498	2,005	2,825	21.17%
• • • • • • • • • • • • • • • • • • •	269 2,269	3,146	2,498	2,885	2,825	-2.08%
•	204     42,352       010     1,500	47,684 1,600	55,374 1,728	61,169 1,820	62,846 1,947	2.74% 6.98%
Belarus Belgium 22.202 28	204 43.353	47694	FF 374	320	330 62.846	3.13%
Azerbaijan				13	56	2 424
	986 10,969	14,110	16,400	18,264	19,621	7.43%
Armenia 14	14 0	62	70	75	100	33.33%
Total Asia-Pacific 396,212 561,		634,441	648,716	596,633	555,550	-6.89%
Vietnam 65	67 61	100	100	335	658	96.42%
	080 4,339	3,348	4,144	4,414	5,300	20.06%
Sri Lanka Taiwan 67,000 79,'	800 70,000	73,000	38 56,680	116 52,693	116 47,189	0.00% -10.45%
01	670 8,670	9,970	37,840	38,900	40,500	4.11%
-	050 1,782	1,782	1,782	330	1,527	362.73%
Korea 5,079 8,	087 8,000	12,343	12,713	13,094	14,142	8.00%
Kazakhstan	5 _ 57,210	11,200	210,12	106	106	0.00%
Indonesia Japan 98,500 111,	3 3 245 97,210	819 77,255	810 51,072	682 54,184	682 49,466	0.00% -8.71%
	800 3,650	5,240	4,340	3,700	3,881	4.89%
	388 29,344	32,250	30,800	33,425	42,676	27.68%
Georgia		0	5	14	14	0.00%
China 154,550 273,		378,128	406,102	352,879	301,635	-14.52%
	451     23,928       .491     49,606	40,206	42,290	41,761	<b>20,393</b> 47,658	<b>8.93%</b> 14.12%
	340 357 <b>451 23,928</b>	373 23,123	355 <b>21,094</b>	354 <b>18,721</b>	373	5.37% 8 93%
	378 21,378	19,400	15,898	14,672	16,291	11.03%
	406 1,844	2,755	4,200	2,708	2,708	0.00%
Mauritius 125	127 128	145	206	235	256	8.94%
Kenya		101	133	215	215	0.00%
	<b>2011 2012</b> 220 220	<b>2013</b> 450	<b>2014</b> 435	<b>2015</b> 537	<b>2016</b> 550	Var 2.42%

## Photography

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