

## **Compliance**

### **Core Values**

FCI's Vision is to be the Global Association for the Open Account Receivables Finance Industry. We can only realise that vision – and thus achieve our goals – if we act as true professionals in a professional organisation. We operate in an environment that is built on trust. The trust the clients have in our members, that the members have in FCI, and that we have in each other.

We can maintain our members' and stakeholders' confidence and preserve our association's reputation by acting with professionalism and integrity. The FCI values that drive our conduct are essential in this respect.

By being explicit about our values, we tell our community how they can expect us to behave.

For us, success will only be achieved if we act with integrity. Therefore;

#### **We are honest**

We carefully weigh the impact of our actions and make decisions that are considerate of all involved. We give honest, transparent, and frank advice to our members.

We respect the law and the rules we set for ourselves. We expect our members and suppliers to do the same.

We tell the truth. We are open, which means we are honest about what we do while balancing the interests of all involved.

We speak up if we are confronted with deviant conduct.

#### **We are prudent**

We deal with our members' best interests and financial information. Few things in life or business could be more important or more sensitive.

We put our members' interests at the center of all our activities. They can rightly expect their trust placed in us to be honored, meaning we care and have the right competence to manage their interests and information.

#### **We are responsible**

In everything we do, we are mindful that every aspect of our business has a social and environmental impact.

We respect human rights and care for the environment, avoiding or managing impact.

We engage with our members to promote continuous improvement. We encourage all forms of diversity, not just because it is the right thing to do but because it is from the inclusion of different backgrounds and ways of thinking that new ideas originate.