FCI Academy
Learn from the Global Leaders of Receivables Finance

Lenvi Riskfactor

FCI ACADEMY TRAINING WEBINAR

Fraud Management Webinar

Managing Fraud in Factoring: Risk, Controls and Lessons Learned

25 August 2026 | 16:00-19:15 CET - 10:00-13:15 EST - 11:00-14:15 UTC-3



Venue:
Online: Zoom Webinars

Information:
FCI Secretariat:
Email: fci@fci.nl Tel: +31-20-6270306

FCI Academy & Lenvi will host a webinar on fraud management: Managing Fraud in Factoring: Risk, Controls and Lessons Learned.

It will delve into the latest trends in fraud affecting the factoring sector. From strategic prevention methods to real-life cases studies, industry experts will provide actionable guidance to strengthen your defenses and stay one step ahead in today's increasingly digital world. This session is aimed at Americas and Africa and will feature local factoring and SCF experts.

If you want to boost your confidence in spotting and stopping fraud in factoring, this webinar is for you. We'll kick off with a clear look at how fraud is evolving, from headline-making cases to the risks that typically hit our industry. You'll get practical tips to keep your organisation one step ahead. With real-life case studies and straightforward takeaways, you'll leave with concrete tools to protect your portfolio and react faster.
A compact session, plenty of insights — and your chance to ask the experts anything.

KEY TOPICS

- The big picture: how fraud is shifting and why it matters
- The most common fraud red flags in factoring
- Strengthening pre-disbursement controls
- Tools and methods to outpace fraudsters
- Lessons learned from real cases
- Proven best practices to secure your operations
- Open Q&A to tackle your specific challenges

WHO SHOULD ATTEND

This Webinar is a must-attend event for Factoring professionals responsible for risk or portfolio management, Credit, operations, and compliance teams, Fraud prevention and internal control specialists, Relationship managers handling client onboarding, Operational manager and Leaders seeking to strengthen their organisation's fraud-management framework.

FORMAT

All participants are expected to actively interact with the presenters by using the various interactive tools of the webinar platform. At the end, a Q&A session will follow, answering all questions. Multilanguages AI powered translation will be available.

Overview of the topics that will be covered

TUESDAY 25 AUGUST 2026:

16:00-19:15 CET - 10:00-13:15 EST - 11:00-14:15 UTC-3

The Fraud Landscape
This session will look at the wider threat of fraud, what it looks like generally, look at a few well known examples, then focus more closely on what it looks like for Factoring, and how we remain vigilant against the risks.

Staying Ahead of the Curve: Managing Fraud Risks in the Factoring Framework
A concise overview of how fraud risks in factoring have shifted post-pandemic, illustrated by cases of organised fraud and identity impersonation. Key drivers of today's risks and the essential upgrades to anti-fraud programmes are highlighted to help institutions stay ahead.

The Importance of Pre-Disbursement Checks in Americas
Drawing on experiences from the Americas, this session will share practical guidance on recognising warning signs, responding effectively when fraud is suspected, and strengthening internal awareness and controls. While centred on lessons from the region, the discussion will provide valuable insights applicable to participants from all markets.

Case Study & Guidelines for Successful Fraud Management
A series of case studies looking at real-life examples of fraud, reviewing why and how they were perpetrated, what key signs were missed, what could have been done to prevent losses. Americas factoring & SCF experts will present some of the cases.

Q&A Session
Engage directly with our experts during this interactive Q&A to get personalised answers to your questions. Take this opportunity to clarify any doubts and deepen your understanding of the topics discussed.

EQUIPMENT & FACILITY REQUIREMENTS

In order to attend the Webinar, you will need a minimum set up that includes:

- A quiet & comfortable space
  You must ensure that you are attending the event from a quiet and comfortable space.
- A computer
  It is obviously a requirement to have a computer to attend the webinar. If you're using a laptop, make sure that is plugged into the mains - don't rely on your batteries. We would recommend a minimum of 1 GB of RAM and preferably more than that. You obviously need a browser to connect to the software (Google Chrome is strongly recommended), and a good sound card.
- Fast internet connection
  You will also need fast broadband connection to the Internet. As a participant, you need a fast download speed. We suggest your Internet connection should be hard wired via a LAN connection, or Ethernet cable.
- High-quality headset
  Please be aware you are accessing the webinar via VOIP and to get the best from the session you we recommend you use a headset with microphone

Important Information

REGISTRATION

- FCI Members: €200 per attendee or group fee up to 10 participants from the same company: 800€*
- Non-Members: €250 er attendee or group fee up to 10 participants from the same company: 1000€*

Click here to book

Participants will receive connection details to join the zoom webinar, via the email address used in registration, 2-days prior to the webinar start.

REGISTRATION DEADLINE

Please register by 20 August 2026.

CANCELLATIONS

Any change or cancellation MUST be made in writing.

- FCI accepts cancellations on or before 20 August 2026 without penalty.
- Cancellations received after 20 August 2026, the full registration fee is due.
- There are no charges for name changes.

TRANSLATION

AI powered translation will be available via transcript.

CONTACT US

For any questions or more information, please contact the FCI Secretariat via email at fci@fci.nl or call us on +31-20-6270306.

* group fee is only valid if you register all the participants in one registration form. Change of name won't be allowed for group discount.



INTRODUCING THE PRESENTERS



Aysen Cetintas

FCI Education Director

Aysen Çetintas is the Education Director of FCI, specialist in receivables finance and speaker at international conferences. She joined FCI in 2008, in charge of FCI's education programmes. Her area of responsibility encompasses implementing the FCI strategy, by giving dedicated focus to the development and implementation of the educational tools for the chain, organising all FCI courses and related workshops/ seminars, conducting training events and guiding new members in the process of setting up for the international factoring business. Aysen has 30 years of experience in the factoring and receivables finance industry at managerial level in various factoring companies and banks. She has a BA degree in Political Science and International Relations from Bosphorus University, Istanbul, Turkey.



Ian Miller

Senior Consultant, Lenvi Riskfactor

Ian has worked in the Receivables and Asset Finance business for over 40 years. During this time he has set up, established and run businesses all over the world. During the latter stages ofhis career with a globally renowned international bank Miller worked in their global risk team developing, owning and adapting risk management policy for their global network of RF businesses. This included working closely with the Lenvi Riskfactors portfolio risk analysis software to ensure full and effective use across the global network. He is now supporting Lenvi on a consultancy basis focusing on demonstrating Riskfactor's position as risk experts and thought leaders all over the world. I also spend time working with new and existing clients to ensure the benefits of the Riskfactor system are fully maximised within their business. Whilst also working closely with the sales team as they look to enter new European territories building on their already impressive client list. Together, we look forward to introducing the next generation of risk and lending products to the market delivering enormous benefit and seismic shift the software can have on risk management processes.



Marina Azzara

FCI Regional Director Americas

Marina Azzara is the Regional Director for the Americas at FCI. With over 32 years of experience in trade finance, she has held senior positions at Société Générale Argentina and Banco Supervielle S.A., where she specialised in international factoring, supply chain finance, and trade digitisation. Marina is a recognised industry leader, having served as President of the Argentine Banking Commission at ICC Argentina and led its Trade Digitization Project. She brings deep expertise in FCI's Two-Factor System, regulatory navigation, and client engagement, and has actively supported FCI's growth through mentorship, education, and regional promotion. Fluent in Spanish and English, Marina plays a key role in strengthening member relationships and expanding factoring across Latin and North America.

Presenter Biographies



Mary Farley

Senior Vice President and International Regional Manager for the Commercial Services team, First Citizens

Mary Farley is the Senior Vice President and International Regional Manager for the Commercial Services team of First Citizens Bank. Commercial Services is a trusted leader in domestic and international factoring, delivering tailored trade finance solutions to businesses around the world.

In a factoring career spanning over 30 years, Ms. Farley has held a variety of roles, giving her a wealth of industry knowledge including operations and client service. She began her career with the factoring division of C&S Bank (which later became NationsBank and Bank of America). After 10 years in factoring operations and international credit, she moved to SunTrust Bank's Receivables Capital Management Division. She spent eight years there as Vice President in export credit, and later in international operations management, before joining CIT. She held roles as International Client Service Manager and International Account Executive before becoming the International Regional Manager at CIT, which rebranded to First Citizens Bank following the merger of the two companies in 2022.

Ms. Farley has been active in FCI, the global organization facilitating international cross-border trade. She is a member of FCI's Executive Committee and is chair of FCI's Compliance Committee.

Ms. Farley earned her bachelor's degree at the University of Georgia in Athens, Georgia, graduating cum laude and with general honors. She resides in Atlanta, Georgia, USA.



Juana López

National Manager of International Business, Bancolombia

Juana López is the National Manager of International Business at Bancolombia, bringing over 20 years of experience in international banking, finance, and global business development. She holds a Master's degree in International Affairs, as well as specializations in Finance and International Business. Throughout her career, Juana has led strategic initiatives focused on international expansion, cross-border business, corporate banking, and the development of international financial solutions. Her expertise lies in connecting global opportunities with sustainable business growth, while fostering strong relationships across diverse markets and stakeholders. She is passionate about international trade, financial innovation, and creating value through collaboration in an increasingly interconnected world.



Mathieu Cousineau Degarie

Director, FCI Factoring, National Bank of Canada

With more than 12 years of experience in commercial banking, Mathieu specializes in trade finance and supports Canadian companies in expanding their international business and achieving their global trade ambitions.

He holds a Master of Laws (LL.M.) in International Law and is a Certified International Trade Professional (CITP®|FIBP®), bringing together legal, financial, and cross-border trade expertise.